



**Safer and Stronger Communities  
Overview and Scrutiny Committee**

**Date** Tuesday 6 January 2015  
**Time** 9.30 am  
**Venue** Committee Room 2, County Hall, Durham

---

**Business**

**Part A**

**Items during which the Press and Public are welcome to attend. Members of the Public can ask questions with the Chairman's agreement.**

1. Apologies for Absence
2. Substitute Members
3. Minutes of the Meetings held 28 October 2014 and 13 November 2014 (Pages 1 - 16)
4. Declarations of Interest, if any
5. Any items from Co-opted Members or Interested Parties
6. Media Relations
7. Update Report on Domestic Abuse Service Developments in 2014: (Pages 17 - 22)
  - (i) Report of the Corporate Director of the Children and Adults Services.
  - (ii) Presentation by the Strategic Programme Manager, Safer Stronger Communities, Children and Adults Services.
8. Safe Durham Partnership - Refresh of the Safe Durham Partnership Plan 2015/18: (Pages 23 - 28)
  - (i) Report of the Corporate Director of the Children and Adults Services.
  - (ii) Presentation by the Community Safety Manager, Children and Adults Services.
9. Multi-Agency Interventions Project - Update: (Pages 29 - 36)  
Report of the Corporate Director of Neighbourhood Services - Neighbourhood Protection Manager, Neighbourhood Services.

10. Quarter 2 2014/15 Performance Management Report:  
(Pages 37 - 50)  
Report of the Assistant Chief Executive – presented by the Strategic Manager Performance and Information Manager, Children and Adults Services.
11. Review of the Council Plan and Service Plans (Pages 51 - 60)  
Report of the Assistant Chief Executive.
12. Overview and Scrutiny Review of Organised Crime:  
Verbal update by the Overview and Scrutiny Officer, Assistant Chief Executive's.
13. Police and Crime Panel: (Pages 61 - 64)  
Report of the Assistant Chief Executive.
14. Safe Durham Partnership Update: (Pages 65 - 70)  
Briefing by the Community Safety Manager, Children and Adults Services.
15. Such other business as, in the opinion of the Chairman of the meeting, is of sufficient urgency to warrant consideration

**Colette Longbottom**  
Head of Legal and Democratic Services

County Hall  
Durham  
19 December 2014

To: **The Members of the Safer and Stronger Communities Overview and Scrutiny Committee**

Councillor D Boyes (Chairman)  
Councillor T Nearney (Vice-Chairman)

Councillors J Armstrong, J Charlton, P Conway, J Cordon, M Davinson, S Forster, J Gray, C Hampson, B Harrison, M Hodgson, G Holland, J Maitland, N Martin, J Measor, K Shaw, W Stelling, P Stradling, J Turnbull and C Wilson

**Co-opted Members:** Mr A J Cooke and Mr J Welch

**Co-opted Employees/Officers:** S Errington and Chief Superintendent G Hall

---

**Contact: Martin Tindle**

**Tel: 03000 269 713**

---



This page is intentionally left blank

**DURHAM COUNTY COUNCIL**

**SAFER AND STRONGER COMMUNITIES OVERVIEW AND SCRUTINY COMMITTEE**

At a Meeting of **Safer and Stronger Communities Overview and Scrutiny Committee** held in **Committee Room 2, County Hall, Durham** on **Tuesday 28 October 2014 at 9.30 am**

**Present:**

**Councillor D Boyes (Chairman)**

**Members of the Committee:**

Councillors J Armstrong, P Conway, S Forster, J Gray, C Hampson, M Hodgson, J Maitland, N Martin, T Nearney, K Shaw, P Stradling, J Turnbull and C Wilson

**Co-opted Members:**

Mr J Welch

**Also in attendance:**

Chief Inspector C McGillivray

**1 Apologies for Absence**

Apologies for absence were received from Councillors J Charlton, D Hall, G Holland, J Measor, Mr A J Cooke, S Errington and Chief Superintendent G Hall.

**2 Substitute Members**

No notification of Substitute Members had been received.

**3 Minutes**

The Minutes of the meeting held 16 September 2014 were agreed as a correct record and were signed by the Chairman.

The Overview and Scrutiny Officer, Assistant Chief Executive's, Jonathan Slee noted that, in reference to the minutes, additional information provided by the National Probation Service had been circulated to the Committee and that a letter from the Committee had been forwarded to the Chairman of the Road Casualty Reduction Forum, Dave Wafer. Members noted that the details of WiseDrive and Safety Carousel events organised by Durham Constabulary had been circulated and a letter thanking the Chief Constable and his Officers for the excellent event held at the new Police Headquarters on 1 October 2014 was sent on behalf of the Committee.

The Chairman noted the event was very informative and asked the Officers from Durham Constabulary, Chief Superintendent Ivan Wood and Chief Inspector Chris Reeves to pass on the thanks of the Committee to the Deputy Chief Constable, Michael Banks and Assistant Chief Constable, Dave Orford who gave presentations to Members at the event.

The Chairman also noted that it could be of benefit to Members if the Committee was to attend a WiseDrive/Safety Carousel event next year.

#### **4 Declarations of Interest**

There were no Declarations of Interest.

#### **5 Any items from Co-opted Members or Interested Parties**

There were no items from Co-opted Members or Interested Parties.

#### **6 Media Relations**

The Overview and Scrutiny Officer referred Members to the recent prominent articles and news stories relating to the remit of the Safer and Stronger Communities Overview and Scrutiny Committee (for copy see file of minutes). The articles included: an operation by Durham Constabulary's Alcohol Harm Reduction Unit and the Council's Trading Standards Team to stop the sale of fake vodka, noting those arrested being referred to Crown Court; a public meeting held subsequent to a dog attack; and the jailing of 9 men for a total of 60 years for drug related offences.

Chief Superintendent I Wood explained that the first article was an excellent example of partnership working between the all organisations involved, including Derwentside Homes, and demonstrated creative tactics being used to help protect the public from potentially lethal counterfeit alcohol.

#### **Resolved:**

That the presentation be noted.

#### **7 Durham Tees Valley Community Rehabilitation Company**

The Chairman thanked the Head of Services County Durham and Darlington, Durham Tees Valley Community Rehabilitation Company, Hazel Willoughby who was in attendance to speak to Members regarding progress in relation to the Durham Tees Valley Community Rehabilitation Company (CRC) (for copy see file of minutes).

The Head of Services, CRC reminded Members that Transforming Rehabilitation (TR) was the Government's 18 month programme of changes to the Prison and Probation Services, with the Probation Trusts being abolished and replaced. Councillors noted that a National Probation Service (NPS) had been set up to deal with "high risk" offenders, was a branch of the Civil Service and Members had received a presentation at the last meeting of the Committee from Head of Durham NPS, Carina Carey relating to this.

It was added that the 21 CRCs set up across the country, including the Durham Tees Valley CRC, would be subject to competitive tender and would deal with “low to medium risk” offenders. It was explained that the results of the tender exercise would be announced later this week and that the CRCs would operate on a payment by results (PBR) model, judged against the reducing reoffending rate.

The Committee noted that the Minister would report back to Parliament and, after a two week “due diligence” period, CRC staff would begin to work with the new owners. It was explained that the Ministry of Justice (MoJ) was managing the communications regarding the CRCs, however, locally a Task and Finish Group had been established in advance to consider local interests and was chaired by the Council’s Head of Planning and Service Strategy, Children and Adults Services, Peter Appleton. Members learned that the Task and Finish Group had looked at potential risks to the services provided and all involved were working towards a smooth transition to the new arrangements. The Head of Services, CRC noted that it was important that, whoever the new owners of the CRC were, there was a need to ensure that working with partners was kept as a high priority.

Members understood that the first steps would be to develop a “desistance framework”, a step change in terms of rehabilitation. It was explained that previously there was focus on looking at offenders’ thinking and actions in the past and now emphasis was to look at the strengths in offenders’ lives and building upon those, albeit in the context of their individual history. It was added that leading models in the field were those that focused on families, integrating offenders back into communities and helping offenders in respect of their job prospects. The Head of Services, CRC explained that while the CRC would technically deal with “low to medium risk” offenders, there would be a number that could have a significant impact with issues that could be involved including: child and adult safeguarding; domestic violence; appropriate training and qualification; and access to information, working with partners to ensure all relevant information is available.

Councillors noted that the two key elements of changes in legislation relating to supervision were Rehabilitation Activity Requirement (RAR) and “through the gate”, the Government’s plan for all those released from prison to be “subject to licence”. It was explained that the volume and turnover in the offender population would impact upon all partners and organisations. The Head of Services, CRC reminded Members that while a number of staff had been “lost” to the NPS, some recruitment was taking place and the existing partnerships and the work of the Task and Finish Group gave a good platform to build upon.

The Chairman thanked the Head of Services, CRC and asked Members for their questions on the presentation.

The Committee asked questions in relation to: who the CRC would be accountable to in respect of performance and PBR; whether the tender for the CRCs had included European companies; and whether there had been any detriment to service during the process of change.

The Head of Services, CRC noted that assurance had been sought regarding accountability at meetings of the Task and Finish Group, with the MoJ having explained that there would be staff based within the CRC for “contract management” and they would be looking to measure against the reoffending rate as recorded within Police data. It was added that the contracts for CRCs had been subject to the OJEU process, with European companies therefore being eligible to submit a tender proposal.

The Head of Services, CRC explained that all Probation Service staff had worked extremely hard to ensure that cases had been correctly assigned to the NPS or emerging CRCs and to ensure the same high standards of quality during the transition to new arrangements. The Head of Planning and Service Strategy, Children and Adults Services added that it was to the credit of all of the staff involved in minimising the risks involved, while undertaking the large amount of work in connection with the transition process.

The Head of Planning and Service Strategy, Children and Adults Services added that information was being sought from the MoJ in respect of how partners could get involved in monitoring performance. The Chairman noted that it would be useful for the Committee to receive further information on progress in 6 months, the Head of Services, CRC noted that this would be possible and that when the announcement from the MoJ was made in respect of the CRC contracts, Members would be informed.

**Resolved:**

- (i) That the report and presentation be noted.
- (ii) That a further update report is brought to the Safer and Stronger Communities Overview and Scrutiny Committee in 6 months' time.

**8 Safer Durham Partnership - Reducing Re-offending Strategy**

The Chairman asked the Head of Services, CRC to speak to Members regarding the Safe Durham Partnership (SDP) Reducing Reoffending Strategy 2014/17 (for copy see file of minutes).

The Head of Services, CRC thanked Members, and passed on the apologies of the Community Safety Officer, Sean Barry who was unable to attend the meeting. Members were reminded that the Reducing Reoffending Strategy was linked to the actions of the CRC and that the CRC was now a full member of the SDP Reducing Re-offending Group.

The Committee noted that there were key principles in respect of: working with partners; local response; whether offenders faced a restorative or custodial pathway; better use of resources; and managing high risk offenders. Members learned that a pilot scheme conducted in Darlington in 2013 regarding alternatives to custody was now operating in Durham and Darlington, and the model would be expanded to look at "suitable offences" and have a high impact on the reducing reoffending rate. It was added that there would be changes to the delivery of Integrated Offender Management (IOM) and this would have impact upon partners. In respect of Restorative Approaches (RA) it was noted that these had been enthusiastically embraced, with the Police and Crime Commissioner (PCC) looking to appoint an Officer to overview restorative justice. Members noted that feedback from victims of crime in respect of RA had been 100% positive and the development of RAs should help to reduce the reoffending rate.

The Chairman thanked the Head of Services, CRC and asked Members for their questions on the report.



Chief Inspector C Reeves noted an example where understanding the reasons why people would reoffend could often show the best way in which to help offenders so that they do not reoffend, and Members agreed that it was important to try and help those committing “low-level” offences, breaking the cycle of offending.

The Head of Services, CRC noted the impact of Welfare Reform on the frequency of offences, such as shoplifting of food items.

Councillors asked questions relating to: how RAs were communicated to communities, so that justice was being seen to be done; if volunteers could be used within RAs; how early interventions, such as education, impacted upon the reducing reoffending; and how the “critical pathways” would be achieved in times of financial pressure.

Chief Inspector C Reeves noted that issues around the individual RAs were sensitive and were, in general, between victims and offenders face-to-face and not made public. It was added that some types of activities could be publicised, such as litter-picking, and all issues would be looked at on a case by case basis.

The Head of Services, CRC noted that a lot of staff across several organisations had been trained in RAs and at many levels, from holding conferences with victims and offenders to Police Officers dealing with issues at a street level. It was reiterated that the PCC was looking to have a coordinated approach in respect of RAs.

Councillor M Hodgson noted the work of “Think Family”, in part carried out in schools, in reaching those people that need help in being able to break the cycle of offending. Councillor P Stradling noted that often peer pressure can be a factor in being able to convince offenders to amend their behaviour, and Councillor P Conway added that Local Members and community organisations within neighbourhoods often have information, not just regarding “recorded” crime.

The Head of Services, CRC noted that the Offender Assessment System (OASys) was set up noting critical areas of need, mirroring the critical pathways and that there would be a look to which organisations would be best placed to deliver against those areas, not just the Police, CRC and Local Authorities.

The Chairman reminded Officers that an issue that the Committee had raised on several occasions was the lack of involvement of Members in the LMAPS process, especially as local knowledge can be vital in tackling crime. The Head of Services, CRC noted that a member of the CRC had been working in Canada looking at models that were used to empower local communities in this respect and, upon return to the UK, it was hoped that series of seminars would be able to share findings on those models.

**Resolved:**

That the report be noted.

## **9 Anti-Social Behaviour, Crime and Police Act**

The Chairman asked Chief Superintendent I Wood to speak to Members regarding the Anti-Social Behaviour, Crime and Policing Act 2014 (for copy see file of minutes).

Chief Superintendent I Wood thanked Members for the opportunity to give Members a brief overview regarding the Act and following communication with the Chairman noted that a seminar was being organised for Members for the morning of 12 December to give more information, further details to be circulated in due course.

The Committee were informed that the Anti-Social Behaviour, Crime and Policing Act 2014 was developed subsequent to an initial review of the Anti-Social Behaviour (ASB) Toolkit in 2010 by the Home Secretary, followed by consultation in 2011 and a White Paper being produced in 2012. Members noted that following the White Paper, a draft bill was produced in 2013, and after consultation and passage through Parliament, the Act was passed in March 2014.

It was explained that at this time, 5 of the 6 parts of the Act were in force, and that the 19 ASB powers previously available had now been rationalised to 6 powers, set out at Appendix 3 of the report. It was added that the sixth part of the Act was in relation to Legal Aid and that this would come into effect in 2016.

Members noted, since January this year, Durham Constabulary and partners have been working in preparation to develop the policies and processes required and were in a strong position to move forward. It was explained that online training used by the Police was being made available to Council Officers, including Neighbourhood Wardens, Trading Standards and the Clean and Green Team, together with a half-day session on processes to be provided for those at a supervisory level. Chief Superintendent I Wood noted that the report set out the six new ASB powers, with: two relating to people – Injunction to Prevent Nuisance and Annoyance (IPNA) and Criminal Behaviour (CBO); three relating to place – Community Protection Notices, Public Space Protection Orders and Community Protection Orders (Closure); and one being a Police Power – Dispersal Powers.

The Committee noted changes also included the “Community Trigger”, providing a stronger voice for communities and individuals where several incidents have been recorded and people are unhappy with the actions that have been taken. Members noted that, upon review, if there has been a problem an Action Plan would be developed to resolve the issues raised. It was explained that the first Community Trigger had been received and that initial thoughts were that the policy and processes in place were sound and working well. Members were informed of “Community Remedy”, where the PCC has a duty to consult on a menu of out of court punishment of offenders for low level crime and ASB in respect of punitive, restorative or rehabilitative actions. Councillors noted that consultation took place between July and August 2014 and the process had “gone live” on 20 October 2014.

It was explained that issues would be monitored by the SDP ASB Group, ASB had reduced by 3% last year and another 3% reduction was predicted for this year, with a 16% reduction in incidents linked to young people and alcohol abuse. Chief Superintendent I Wood concluded by noting that it was envisaged that the new powers would allow for quicker actions, lead to meaningful results and that progress would be reported back from the SDP to the Committee.

The Chairman thanked Chief Superintendent I Wood and asked Members for their questions on the report.

Councillors asked questions in relation to: how to ensure a consistent approach across the whole County and all services and partners; resource implications of Community Triggers; communication of what powers were available in relation to RAs; and who would decide what particular Community Remedy would be used.

Chief Superintendent I Wood explained that the SDP ASB Group met every two months and Officers from Durham County Council (DCC) and partners such as housing provider were involved and therefore all services and partners should be providing a consistent approach. It was explained that where Community Triggers were piloted, for example in Leeds, there were only 30 within a year and therefore it was not envisaged that they would lead to an onerous workload.

Chief Superintendent I Wood explained that Government media training had advised a low profile in terms of some issues, further information would be brought forward on this at the briefing for Members. It was added that in respect of Community Remedy, the local Beat Teams, Neighbourhood Wardens and the PCC's Team would decide, in consultation with victims, on what option to take forward.

**Resolved:**

- (i) That the report be noted.
- (ii) That arrangements be made to hold a further session on the ASB, Crime and Police Act for all Members of the Council on 12 December 2014.

**10 Safe Durham Partnership - Refresh of the Partnership Plan**

The Chairman asked Head of Planning and Service Strategy, Children and Adults Services to speak to Members regarding the refresh of the Safe Durham Partnership Plan (for copy see file of minutes).

The Head of Planning and Service Strategy reminded the Committee that the process of refreshing the Plan for 2015-2018 had begun, and the process was looking to be more inclusive than previous years, not only having Overview and Scrutiny involvement, also having input from the local level from community groups and the Area Action Partnerships (AAPs). Members noted that the Plan would be for 3 years and the Plan would return to Committee prior to consultation completing in January 2015.

The Chairman thanked the Head of Planning and Service Strategy and asked Members to consider the draft Plan prior to the item coming back to Committee in January 2015.

**Resolved:**

- (i) That the process for the refresh of the Partnership Plan 2015-18 be noted.
- (ii) That the strategic objectives in the Safe Durham Partnership Plan being reaffirmed as the priorities for 2015-18 be noted.
- (iii) That the outcomes in the Safe Durham Partnership Plan as detailed in the report may be subject to change as a result of the consultation process be noted.
- (iv) That the Safer and Stronger Communities Overview and Scrutiny Committee receive a report on the strategic assessment in January 2015 as part of the consultation process.

## **11 Overview and Scrutiny Review - Organised Crime**

The Overview and Scrutiny Officer reminded Members that the topic chosen by the Committee for a review was Organised Crime and referred to the draft scoping document and project plan (for copy see file of minutes).

The Overview and Scrutiny Officer asked Members to recall the presentation given by Detective Chief Superintendent Jane Spraggon on the activities undertaken by Durham Constabulary and partners in tackling Organised Crime Groups (OCGs). Members were referred to the draft scoping document and project plan and noted there were 4 meetings scheduled from November 2014 to January 2015 looking at: the background and strategy; Community Intelligence; Illegal Waste Sites; and the risk of OCGs to DCC. The Chairman noted that the draft scoping document and project plan were a good starting point for the project and asked for any comments from Members.

Councillors noted issues in relation to some loyalties within communities that may pose barriers to gathering intelligence, such as the sales of cheap alcohol and tobacco and the fallout experienced in communities where OCGs are tackled. Chief Inspector C Reeves noted that there can be some misguided loyalties in terms of obtaining cheap alcohol and tobacco, however, these activities are usually only a strand of the illegal activities undertaken by OCGs, with other activities including drug sales and exploitation and it is important to be able to communicate the greater harm of the OCGs to communities so that the vital intelligence need to tackle them is brought forward.

The Overview and Scrutiny Officer noted that the ownership of issues would be highlighted, and also issues of how Councillors fed into the processes via Police and Communities Together (PACT) meetings and the implications of the Proceeds of Crime Act 2002 (POCA) in being able to invest back into communities.

### **Resolved:**

- (i) That the report be noted.
- (ii) That the draft scoping document and project plan be agreed.

## **12 Police and Crime Panel**

The Overview and Scrutiny Officer noted that as the meeting of the Police and Crime Panel (PCP) was later today, a verbal update would be provided on the items that were to be considered by the PCP. Members noted that issues to be raised included: the PCC's priority areas; the WOW! Awards; performance information contained within the Police and Crime Plan; appointment of Co-opted Members to the PCP; and a Task and Finish Group report providing challenge, as a "critical friend", to the PCC Work Programme; and upcoming issues that would go to the meeting of the PCP in December such as the PCC Budget and Consultation process.

The Chairman asked if there were any questions. There were no questions raised.

### **Resolved:**

That the verbal update be noted.

### **13 Safe Durham Partnership Briefing**

The Chairman asked the Community Safety Manager, Caroline Duckworth to speak to Members as regards an update from the Safer Durham Partnership (SDP) (for copy see file of minutes).

Members noted the information as regards: changes to the governance arrangements of the SDP, including update terms of reference and membership; the PCC leading on issues relating to hate crime; the work of the Reducing Reoffending Group; work with AAPs in relation to Community Safety; implications of The Care Act 2014 in relation to safeguarding issues; the Community Cohesion Toolkit; Transforming Rehabilitation, as mentioned within a previous agenda item; and Domestic Abuse Referral Pathways.

#### **Resolved:**

That the report be noted.

This page is intentionally left blank

## **DURHAM COUNTY COUNCIL**

### **SAFER AND STRONGER COMMUNITIES OVERVIEW AND SCRUTINY COMMITTEE**

At a Special Meeting of **Safer and Stronger Communities Overview and Scrutiny Committee** held at the **County Durham and Darlington Fire and Rescue Service Headquarters, Belmont Business Park, Durham, DH1 1TW** on **Thursday 13 November 2014** at **10.00 am**

#### **Present:**

**Councillor D Boyes (Chairman)**

#### **Members of the Committee:**

Councillors J Armstrong, S Forster, J Gray, M Hodgson, T Nearney and J Turnbull

#### **Co-opted Members:**

Mr J Welch

#### **Co-opted Employees/Officers:**

Mr S Errington, Deputy Chief Fire Officer

#### **Also Present:**

Chief Inspector C McGillivray (Durham Constabulary)

### **1 Apologies for Absence**

Apologies for absence were received from Councillors J Charlton, J Cordon, D Hall, C Hampson, G Holland, J Maitland, N Martin, K Shaw, P Stradling, Mr A J Cooke and Chief Superintendent G Hall.

### **2 Substitute Members**

No notification of Substitute Members had been received.

### **3 Declarations of Interest**

Councillors M Hodgson and J Turnbull declared an interest in Item 5 as Members of the County Durham and Darlington Fire and Rescue Authority. Mr S Errington, Deputy Chief Fire Officer declared an interest in Item 5 as an Officer of the County Durham and Darlington Fire and Rescue Service.

### **4 Any items from Co-opted Members or Interested Parties**

Mr S Errington, Co-opted Member and Deputy Chief Fire Officer, County Durham and Darlington Fire and Rescue Service had submitted a report, set out at Item 5, relating to the Fire Authority's Integrated Risk Management Plan 2015/16 to 2017/18.

## **5 Integrated Risk Management Plan (IRMP) 2015/16 to 2017/18 - Consultation**

The Chairman thanked the Chairman of the County Durham and Darlington Fire and Rescue Authority, Councillor M Hodgson and Officers of the County Durham and Darlington Fire Rescue Service (CDDFRS) for their hospitality and asked Mr S Errington, Deputy Chief Fire Officer to present the Fire Authority's Integrated Risk Management Plan (IRMP) 2015/16 to 2017/18 (for copy see file of minutes).

The Deputy Chief Fire Officer thanked Members for the opportunity to present the IRMP 2015/16 to 2017/18 and noted that this was a new 3 year plan, not an update to the plan already in place. Members were reminded of the background to IRMPs set out in the Fire Services Act 2004. It was added that the Act also marked a shift in responsibility for Fire Services to not only include an emergency response to fires and accidents, also to provide work in relation to education, prevention and protection. Councillors noted that the IRMP was aligned to the CDDFRS' Medium Term Financial Plan (MTFP) and that the austerity measures since 2010 had required measures put in place to protect the frontline emergency response, to ensure no reduction in the quality of the service and response times. The Committee noted that in the past the CDDFRS had been able to present a stable budget, with efficiencies and smart working practices compensating for reduced budgets. The Deputy Chief Fire Officer explained that budgetary pressures were reaching the point at which CDDFRS' budget would start to show a deficit and there were two different approaches to future governance being put forward by the Conservative Party and the Labour Party. Members noted that the Conservative Party proposed that Fire Services would come under the responsibility of Police and Crime Commissioners (PCCs) and the Labour Party proposals to rationalise the number of separate Fire and Rescue Services and even possibly a national Fire Service similar to what is in place in Scotland. The Deputy Chief Fire Officer highlighted that, regardless of whichever party formed a Government after the next general election, the next IRMP period of 3 years would be a period of change.

The Committee was informed that the IRMP set out: how the CDDFRS serves the people of County Durham and the borough of Darlington; the key risks and challenges faced by the service; and how the service intends to allocate resources to meet the risks. It was explained that consultation process for the IRMP 2015/16 to 2017/18 began on 1 September and ran through until 1 December with the Durham County Council's (DCC) Overview and Scrutiny function being one of several bodies being asked for feedback, including: the Area Action Partnerships (AAPs); Town and Parish Councils and the wider general public via meetings held in Durham City and Darlington. Members noted that subsequent to information gathered from the consultation, the IRMP would inform the budget setting for CDDFRS in February 2015, to come into effect 1 April 2015.

Councillors learned that over the last 4 years, CDDFRS had found savings of £3.53 Million, from an original overall budget of around £33 Million, noting that the CDDFRS was already a lean Service. It was added that in 2010, prior to the last IRMP period, it was thought that there would be 4 year period of serious change and funding reductions, however, after which there would be a period of relatively financial stability. The Deputy Chief Fire Officer noted that this had proved not to be the case and that further savings in the same region of those already achieved would need to be found and in the context of the uncertain governance arrangements previously mentioned.



The Committee was reminded of areas where savings had been achieved by CDDFRS through restructuring and reorganisation of work, though it was highlighted that the main priority was to ensure that there was not an increased risk to the public when considering areas for reductions and reorganisation. The Deputy Chief Fire Officer explained that there had been negotiations with the Fire Brigades Union (FBU) that had resulted in shift changes across the Service increasing the available productive time. CDDFRS had also introduced a new crewing model at two stations that allowed for savings to be made, without compromising the emergency response being provided for the public. It was added that overall, savings had been made such that there had been no cuts in the number of fire stations or in essential equipment such as Fire Appliances. Members were given examples of how the CDDFRS had achieved savings including: how the Aerial Ladder Platform (ALP) was crewed; “day crewing” at Seaham and Newton Aycliffe and also how funding was secured, where possible, to help develop those overall savings.

Members were referred to savings in terms of the numbers of non-uniformed staff, with a reduction of 29%. It was added that the number of Whole-Time Staff had reduced by 19%, though this had been achieved by natural wastage. Councillors learned that an area that had led to a number of savings was that of collaboration in terms of the CDDFRS’ estates programme with other organisations such as Durham Constabulary and the Ambulance Service, though noting that usually co-location would be at an existing CDDFRS site as they would have the necessary facilities to house Fire Appliances, with any additional office space required being relatively easy to construct. It was noted that this presented opportunities for capital receipts for those sites that are sold for the other agencies, and long term rent to be factored into budgets for the CDDFRS. Members noted that in terms of budget management, all budgets needed to be justified else they could be removed for a period to see if the removal had any hidden impact going forward.

**Note:** *Mr J Welch entered the meeting at 10.15am*

The Deputy Chief Fire Officer reiterated that staffing levels were already lean and that while there were some Service Level Agreements (SLAs) in place the vast majority of “back office” posts were in-house and were of great value to the Service. Roles such as the mechanics were noted as being vital that the Fire Appliances and equipment were kept in operational use. Members were reminded that the CDDFRS were effectively “stand alone” and therefore all issues such as payroll, human resources had to be carried out within the Service. It was added that the CDDFRS was in the lowest 3 to 4 Fire Services in the country in terms of the ratio of non-uniformed staff to uniformed staff.

Councillors were informed that going forward through the IRMP period, the corresponding MTFP for the Service predicted that by the 2017/18 budget there would be a net expenditure of £31.036 Million. It was noted that with decreasing resources and increasing expenditure, there was an increasing deficit from 2015/16 onward. Members noted that savings had been identified of around £900,000 each year however, this was not sufficient to bridge the deficit left by the reduced funding. It was noted that the predictions were based on the Local Government Association (LGA) data; however reductions in funding could be greater than predicted. The Committee noted that pay rises too had to be factored into calculations and again, those estimates in respect of pay increases could be low estimates and that a 1% increase represented a £200,000 impact upon budgets. Councillors were informed that the assumption being made were for a 1.9% increase in Council Tax each year, remaining below the referendum limit of 2%, however, there was uncertainty in respect of any potential changes in terms of the referendum limits and what options therefore would be made available in the future.

The Deputy Chief Fire Officer explained that risks to the budget included:

- Local business rates retention, outside of the influence of CDDFRS rather for Local Authorities to influence through their work looking at economic growth.
- The Council Tax Benefits scheme, how this is sustained in County Durham, noting the County has the highest number of people in receipt of Council Tax Benefit.
- The ongoing issues of the cost of pensions noting in the past nationally, part-time staff were not eligible for the pension scheme and subsequent to an Employment Tribunal decision they were allowed to enter the scheme. It was added that original decision excluding part-time staff was taken by Government; however, it was left for Fire and Rescue Services to pick up the extra costs.

It was explained that the previous MTFP period predictions had proved to be within £100,000 of the final budgets, and therefore there was a degree of confidence in the work undertaken to predict over the next MTFP period, though it was accepted that there were a number of variables to take into account.

The Committee noted that “Proposal One” of the consultation document included seeking views on “sharing our (CDDFRS) buildings with the Police and Ambulance service”. Members were informed this included at several locations: Barnard Castle (quad-service); Stanhope (Fire and Police); Crook (Fire and Police); and Sedgefield (Fire and Ambulance). In relation to Barnard Castle, it was explained that Government funding of £3.78 Million had been secured to build a new facility as the existing Fire, Police, Ambulance and Mountain Rescue (Teesdale and Weardale Search and Mountain Rescue Team) facilities in the town were no longer fit-for-purpose. It was explained that the benefits of co-location included: improved recruitment for firefighters in Barnard Castle; improved firefighting training facilities; improved inter-agency training and response; supports the development of co-responder scheme; allows greater sharing of local intelligence, improving community safety; and providing a greater financial sustainability of the emergency services in Barnard Castle. Members learned that it had been noted that the TWSMRT had a large proportion of their work in Durham City or along the East Coast, and accordingly there would be scope, with a small extension, to incorporate a facility within the new Sniperley Fire Station. The Committee noted timescales in connection with specific consultation regarding proposals for Barnard Castle, with activities on top of the overarching IRMP consultation, including events with the AAP, Town Council and a public event at the existing station and the timescales associated with the planning process.

Members were informed that “Proposal Two” related to “expanding the role of firefighters to include responding to specific medical emergencies”, to support the role of the Ambulance Service. It was hoped that it would be possible to access other sources of funding to be able to provide further training for firefighters, noting they already had a high level of skill in dealing with trauma injuries. The Committee were given the example of the recent incident at Darlington where an individual suffered a heart attack and firefighters from the Darlington Station used their skills to render emergency care to the individual until the Ambulance Service arrived.

The Deputy Chief Fire Officer noted that "Proposal Three" was for "revised crewing arrangements of the aerial ladder platform (ALP) appliance based at Darlington". Councillors were informed that proposals were to change the crewing to be similar to that for the ALP at Durham, however, as there were no part-time staff at the Darlington Station, a suggestion was brought forward by the staff at Darlington to have a "on-call" system where there was a trained member of staff able to drive the ALP Appliance to an incident where a firefighter trained to operate the vehicle was already on-site. Members noted that there had been risk modelling undertaken in respect of response times and times were within the existing average response time of 20 minutes, noting this was different to the response times and targets associated with the main Fire Appliances.

The Committee noted that "Proposal Four" was in respect of "reducing the number of emergency response fire officers", referring to staff at a certain level being required to attend serious incidents. Members noted CDDFRS one of the lowest numbers of these Officers in comparison to similar Fire Services in the Country and those Officers also have specialist roles such as: wildfire, hazmat and water management as well as their management "day jobs".

The Deputy Chief Fire Officer explained that "Proposal Five" was in respect of "revising how we (CDDFRS) crew the first fire engine at Spennymoor Fire Station", with proposals being to look at options working with Retained Duty System (RDS) staff and Whole-Time Staff. Members noted there would be work and consultation with staff, the FBU and the public to get all views on the issues.

The Deputy Chief Fire Officer concluded by noting that the views and feedback of the Committee and individual Members themselves would be greatly appreciated and noted the appropriate links where feedback could be given.

The Chairman thanked the Deputy Chief Fire Officer and asked Members for their questions on the report.

Councillor J Armstrong asked whether there was any scope for "breaking the mould" in respect of the 1.9% Council Tax increases. Councillor M Hodgson, in her role as Chairman of the Fire Authority, noted that there had been consideration given to the issue, however, as currently a referendum was a requirement for any increase of 2% or more there was an associated risk should the result be a "no" and the cost of the referendum would be a huge dent in finances, estimated at £1.1 Million.

The Chairman asked whether there had been any further thoughts on expanding the "Day Crewing Plus". The Deputy Chief Fire Officer noted that Day Crewing Plus fell outside of the national fire terms and conditions and therefore those participating were volunteers, and the numbers volunteering were sufficient to manage at the two existing stations. It was added that the way the system worked meant that those staff would get time back if they were called out to an operational incident after 19.00hrs, however this would mean less staff available to carry out the important education and preventative work. It was noted requirements of the Working Time Directive mean that it would only work effectively at quieter stations and therefore there were no plans to expand it beyond two stations.

The Chairman asked for further thoughts on the proposals of the Conservative Party and Labour Party for the future of the Fire Service. The Deputy Chief Fire Officer explained that in respect of the proposals by the Labour Party, there would be the issue of Council Tax equalisation, as County Durham has the highest "Band D" rate, however, Cleveland as an example has one of the lowest.

It was added the cumulative effect of adding together the budget deficits could be a detriment to CDDFRS if the process was carried out as neighbouring Fire Services have proportionally larger deficits than CDDFRS. In Scotland a longer term view had been adopted and the business case for merger was based over a 20 year period. In respect of the proposals by the Conservative Party, the Deputy Chief Fire Officer noted that there were some aspects that could be of an advantage in respect of local engagement and making decisions that were in the best interests of the County and the Police and Fire Service areas are currently co-terminus. It was added that there was the issue that the PCCs were elected on a policing mandate and therefore constitutionally there was an issue, and also there could be shifting priorities should the PCC change after an election. The Deputy Chief Fire Officer added that there was the question of whether being under the remit of the PCC would make any difference in being able to solve the budget issues and whether there could be scope to collaborate more with Durham Constabulary more without the need for the PCC to be involved in the governance aspect.

Members were given a tour of the Headquarters and noted the building had been originally constructed as a regional control centre and that there was a very high level of specification, with excellent self-sufficiency, resilience and a secure data centre. It was explained that the CDDFRS had secured funding from Government to adapt the building for use by as a Headquarters. It was noted there was scope to rent out space in the data centre, which could help offset funding reductions. The Committee also noted the new control room systems being adopted and the training facilities available to staff. Members also noted the investment in gym and canteen facilities, noting that opening up the gym facilities to non-uniformed staff had shown a benefit in terms of reduced sickness absence.

The Chairman thanked the Deputy Chief Fire Officer and Chairman of the County Durham and Darlington Fire and Rescue Authority on behalf of the Committee for their presentation and tour.

**Resolved:**

- (i) That the Safer and Stronger Communities Overview and Scrutiny Committee consider the information contained within the IRMP consultation for 2015/16 – 2017/18.
- (ii) That feedback be provided to the County Durham and Darlington Fire and Rescue Service from the Committee in respect of the IRMP 2015/16 – 2017/18.

## Safer and Stronger Communities Overview and Scrutiny Committee



### Update Report on Domestic Abuse service developments in 2014

6 January 2015

## Report of Anna Lynch, Director of Public Health

### Purpose of the Report

1. To provide Overview and Scrutiny with an update on developments undertaken in 2014 to improve delivery of services to support victims of domestic abuse in County Durham.

### Background

2. Throughout 2014 there has been a significant amount of work undertaken by the Safe Durham Partnership thematic group, the Domestic Abuse Executive Forum (DAFEG). This work has been led by public health working with the portfolio lead Cllr Lucy Hovvels. The work has been undertaken in partnership with other agencies that support victims of domestic abuse, in particular the Police.
3. After a governance review of the Safe Durham Partnership the work of the DAFEG has now changed to also encompass sexual violence. This change has in turn has led to a governance review of the thematic group, the development of new terms of reference (TOR) and a joint action plan which will be the delivery plan for the new group which is now named the Domestic Abuse and Sexual Violence Executive (DASVEG).
4. The new group was formed in November and a development day is taking place on 16 January in order to agree the TOR and refine the draft joint action plan which will sit below the Safe Durham Partnership delivery plan. Discussion about the number and roles of the groups which sit below DASVEG will also take place.
5. A number of key pieces of work have been achieved in 2014 including the development of a multi-agency domestic abuse referral pathway (DARP); the "Embedding the lessons learned through Domestic Homicide Reviews" conference; funding to support the development of a new integrated domestic abuse service; a multi-agency joint training strategy and the new brand for domestic abuse in County Durham.
6. The remainder of the report will examine each of the new initiatives in further detail.

### Domestic Abuse Referral Pathway (DARP)

7. In early 2014 the Safe Durham Partnership (SDP) requested a simple referral pathway for disclosures of domestic abuse to ensure frontline practitioners could easily make appropriate referrals.
8. Nationally this has also been supported by the inclusion of this issue within the recently published Home Office report which provides an overview of lessons learned nationally from Domestic Homicide Reviews.

9. A new domestic abuse referral pathway was developed, presented to and agreed by DAFEG at the 9 July meeting. This was escalated to the Safe Durham Partnership (SDP) meeting on 29 July where it was endorsed.
10. The referral tool was launched at the “Embedding the Lesson Learned through Domestic Homicide Reviews” conference in September 2014, to ensure that dissemination to frontline staff and practitioners was undertaken. A partnership communication plan has been developed to ensure that use of the DARP is embedded into all appropriate organisations.

### **Embedding the Lesson Learned from Domestic Homicide Reviews Conference**

11. In May 2014 the SDP wanted assurance that lessons learned through the domestic homicide review process were understood at all levels in partner organisations. There was a need to focus on frontline staff and practitioners to ensure that lessons learned were embedded in practice.
12. A similar exercise had been undertaken for the first DHR the SDP investigated and this had been a valuable experience for partner organisations. A workshop approach, with engagement and practical exercises had been well received by practitioners.
13. To progress the learning a larger scale event engaging with practitioners and supervisors was planned. This incorporated lessons learned from all seven of the DHR which have taken place in Durham. The Embedding the Lessons from Domestic Homicide Reviews event took place on 23 September 2014.
14. The event focused on three main topic areas and was based around actions that had been delivered as part of the domestic homicide review action plan. This was developed to share and manage the lessons learned from each domestic homicide review. The areas covered were:
  - Information sharing and communication
  - Impact of drugs, alcohol and mental health – toxic trio
  - Training and practice improvement
15. The event included presentations, discussion and practical exercises. The event was well attended by appropriate agencies and the feedback received was positive.

### **Integrated Model for Domestic Abuse Services**

16. In September 2014 funding from the public health budget was identified to support the development of a new domestic abuse service specification. The additional budget is to investigate and evidence a new integrated model for domestic abuse services which, once the specification had been developed, be considered by partner organisations and jointly funded from December 2016.
17. In addition to the core contract already in place delivering current services to those who are victims of domestic abuse, there will be a programme of creative and innovative initiatives which will be tested. All of the work being trialled will be evaluated by Durham University.

18. Areas being covered by the evaluation are :

- An early interventions programme focusing on healthy friendships/relationships in schools in County Durham
- Ongoing court support for victims of domestic abuse to help them through the criminal justice system
- An integrated perpetrator programme to tackle behaviours of the perpetrator of domestic abuse
- Family interventions programme utilising a family approach to tackling domestic abuse in the home
- Lead professional support for multi-agency interventions (MAI) dedicated resource to lead team around the adult cases for MAI.

19. This will allow the development of an evidenced model and service specification over the next 12 - 15 months. When the specification for an integrated model is in place then a procurement exercise will begin in September 2016 subject to partnership funding.

20. The Police have led on the development of a strategic funding group whose role it is to look at how we develop a new partnership approach to funding domestic abuse and sexual violence services.

21. If successful there will be a more joined up approach to funding this very important area of work.

### **Joint Training Strategy**

22. The development of a joint training strategy is an action within the SDP domestic homicide review action plan, work has been led by the sexual violence implementation group which reports into the DASVEG.

23. The strategy presents a focus and challenge to organisations to ensure that adequate and appropriate training is provided. The strategy draws on and recognises the current training provided by multi agency and single agency, to support good practice. It also considers future aspirations to ensure all staff have the right training and can deal with domestic and sexual abuse, regardless of role.

24. The strategy recognises the complexity of domestic and sexual abuse and the issues faced by practitioners. Issues such, as how to create an environment where victims can disclose; how to deal with disclosures; how to support victims; the impact on children; and understanding and working with perpetrators. In addition the strategy recognises there needs to be training in place dealing with specific issues such as child sexual exploitation, honour based violence and stalking and harassment.

25. Effective and appropriate training will ensure the fulfilment of the three strands that underpin the work to tackle sexual violence and domestic abuse, and provide a framework for the new DASVEG action plan which are:

- Prevention - prevent abuse from happening by challenging the attitudes and behaviours which foster it and intervening early to prevent it
- Protection - take action to reduce the risk to people who are victims of these crimes and ensure that perpetrators are brought to justice
- Provision - provide adequate support where abuse does occur and work together to obtain the best outcome for victims and their families

26. Implementation of the strategy will also be discussed as part of the development day for the new DASVEG group.

### **Domestic Abuse Brand: Sorry is not enough campaign**

27. In August 2014 the Police and DCC public health began work on the development of a multi-agency brand for domestic abuse the campaign is called 'Sorry's Not Enough – there is no excuse for abuse.'

28. The campaign was launched on 4 December 2014 and includes:

- A dedicated website [www.sorrystnotenough.co.uk](http://www.sorrystnotenough.co.uk)
  - One section for the public highlighting how to get help and
  - A separate login page for professionals to access documents like training and policy materials.
- These will include some of the materials such as :
  - The domestic abuse referral pathway document (DARP) and other joint materials which have been rebranded for professionals
  - Posters targeting victims and perpetrators – which will also be used on websites and by partner agencies in their outlets
  - Promotional materials such as pens, notepads

29. The vast majority of the materials are black and white – there are two reasons for this:

- The message is a strong one and is black and white – i.e. domestic abuse is wrong and there is no excuse.
- But it also means the posters and materials are easy for anyone to print out and as they are multiagency they won't clash with other logos etc.

30. The materials show a range of images in order to ensure all potential victims – females, males, the women 40+ (our key group to target following DHR learning), LGBT and BME are included.

31. The aim of the campaign is to:

- Have one clear brand so we have one voice when sending out messages
- Highlight the fact that domestic abuse is everyone's business and we all need to work together to tackle it.
- Make it easier for professionals and employers to access materials to raise awareness within their organisations and with their clients
- Increase awareness of domestic abuse to the public so that anyone who is experiencing abuse can be encouraged to get help and the community/employers know more about domestic abuse so they can help their staff/neighbours/family/friends via internet ads, posters etc.
- Raise awareness about domestic abuse in the run up to Christmas – domestic abuse happens every day but we do see seasonal increases in reporting and this includes the Christmas period.

### **Conclusion**

32. There has been a significant amount of work undertaken in 2014, this will continue throughout 2015 – 16.



## **Recommendations and Reasons**

33. The Safer and Stronger Overview Panel is recommended to:

- (i) Note the report on progress.
- (ii) Receive a further six month update report in June 2015.

---

**Contact:** Jeanette Stephenson - Strategic Programme Manager, Safer Stronger Communities  
**Tel:** 03000 267 390      **E-mail:** [jeanette.stephenson@durham.gov.uk](mailto:jeanette.stephenson@durham.gov.uk)

---

---

## Appendix 1: Implications

---

**Finance** - none

**Staffing** - none

**Risk** - none

**Equality and Diversity / Public Sector Equality Duty** - none

**Accommodation** - none

**Crime and Disorder** – contributes to a reduction of crime and disorder in the County by reducing incidents of domestic abuse

**Human Rights** - none

**Consultation** - none

**Procurement** – a procurement exercise would need to be undertaken in September 2016 for the new integrated domestic abuse model.

**Disability Issues** - none

**Legal Implications** – none

**Safer and Stronger Communities  
Overview and Scrutiny Committee**



**Refresh of the Safe Durham  
Partnership Plan 2015/18**

**Safe Durham Partnership**

**6 January 2015**

---

**Report of Rachael Shimmin, Corporate Director Children and  
Adults Services, Durham County Council**

---

**Purpose of the Report**

1. To provide Members of the Committee with information in advance of an overview presentation on the draft refresh of the Partnership Plan 2015-18.

**Background**

2. The Crime and Disorder (Formulation and Implementation of Strategy) Regulations 2007 require that Durham County Council, along with the other responsible authorities (Durham Constabulary, Clinical Commissioning Groups, County Durham and Darlington Fire and Rescue Service, National Probation Service and the Durham Tees Valley Community Rehabilitation Company) develop and implement a Partnership Plan.
3. The regulations also require that an annual Strategic Assessment is completed which informs the development of the new Plan every three years and its annual refresh. The Strategic Assessment is an intelligence document which includes an analysis of crime and disorder levels, recommended strategic priorities, results of public consultation and an assessment of the extent to which the Partnership Plan for the previous year has been implemented.
4. Sections 19-21 of the Police and Justice Act 2006 require local authorities to have a committee to scrutinise the way in which persons and bodies responsible for tackling crime and disorder discharge their functions. The Council's constitution specifies that the Safer and Stronger Communities Overview and Scrutiny Committee is the crime and disorder committee for purposes of this legislation. Within this context, the Committee were actively engaged and commented on the 2013 Strategic Assessment in December 2013 and development of the Safe Durham Partnership Plan 2014-17 at its meetings in February and April 2014.
5. A report was presented to SSC Overview and Scrutiny Committee on 28<sup>th</sup> October 2014 which outlined the Objectives and Outcomes Framework in the Safe Durham Partnership Plan and the process for refreshing the Plan for 2015/18.

## **Current Position**

6. The 2014 Strategic Assessment recommended no change to the existing strategic objectives, which remain aligned to the objectives within the Sustainable Community Strategy and Council Plan. Each objective is managed by a multi-agency thematic group.
7. The refresh of the Partnership Plan 2015/18 describes the progress and achievements of the Safe Durham Partnership over the lifetime of the 2011/14 Partnership Plan and updates on progress in 2014/15. It describes how it will deliver sustainable improvements by working in partnership. The Plan describes why each objective has been prioritised, the key challenges to meeting each objective, an understanding of how the objectives will be delivered and how we will know if we have been successful.

## **Objectives and Outcomes**

8. The strategic objectives were reaffirmed by the Safe Durham Partnership Board in September 2014. A consultation process with partners, Area Action Partnerships and Overview and Scrutiny is taking place between November 2014 and January 2015 which may change or add to the associated outcomes which are contained within the draft refresh of the Partnership Plan 2015/18.
9. The current strategic objectives and outcomes for the Safe Durham Partnership Plan 2015-18 are shown below:
  - **Reduce anti-social behaviour**
    - i. Increase public confidence in the ability of partners to deal with crime and anti-social behaviour issues that matter to communities
    - ii. Reduce anti-social behaviour, low level crime and secondary deliberate fires
    - iii. Create high quality, clean, green, attractive, accessible environment
  - **Protecting Vulnerable People from Harm**
    - i. Provide protection and support to improve outcomes for victims of domestic abuse and their children, whilst working towards preventing its occurrence within County Durham
    - ii. Tackle sexual violence and the negative impact it has on individuals and families.
    - iii. Reduce the impact of Hate Crime
  - **Reducing Re-offending**
    - i. Prevent inter-generational offending
    - ii. Prevent repeat offending

- **Alcohol and Substance Misuse Harm Reduction**
  - i. Reduce the harm caused by alcohol to individuals, families and communities.
  - ii. Reduce the harm caused by drugs/substances through preventing harm, restricting supply and building recovery.
- **Embed the Think Family Approach**
  - i. Embed 'Think Family' and 'Stronger Families' into offender and victim services as part of the prevention and early help approach
- **Counter Terrorism and prevention of violent extremism**
  - i. Implement 'CONTEST' (national strategy)
  - ii. Challenge extremism and intolerance
- **Road Casualty Reduction**
  - i. Improve education and raise awareness
  - ii. Improve health and wellbeing of communities through road casualty reduction
  - iii. Develop a safer road environment

10. The outcomes that support the strategic objective 'Protect Vulnerable People from Harm' are likely to change following the changes to the Domestic Abuse Forum Executive Group in respect of taking on strategic responsibility for Sexual Violence. A draft joint delivery plan has been developed and will be presented for agreement at the development session of the Domestic Abuse and Sexual Violence Executive Group in January 2015. This includes new outcomes which may be subject to change following the development session. The Partnership Plan will then be amended accordingly.

11. Current outcomes are:

- Provide protection and support to improve outcomes for victims of domestic abuse and their children - whilst working towards preventing its occurrence within County Durham;
- Tackle sexual violence and the negative impact it has on individuals and families; and
- Reduce the impact of hate crime.

12. The outcome in relation to hate crime remains unchanged, however, the other outcomes are likely to change to:

- Prevent domestic abuse and sexual violence and reduce the associated harm.
- Ensure that all victims of domestic abuse and sexual violence have the access to the right help and support throughout the criminal justice process and that services are available to address their needs.
- Improve the criminal justice response to tackling domestic abuse and sexual violence.

## **Strategic Actions**

13. The Safe Durham Partnership Plan includes a number of Strategic Actions that identify the key areas of work which the SDP Board will focus on, linked to objectives and outcomes.
14. The number of strategic actions has reduced slightly from 77 to 76 with some actions completed and some replaced to align with new and/or developing strategies and action plans, i.e. the Domestic Abuse and Sexual Violence Action Plan.

## **Recommendations and reasons**

15. Members of the Safer and Stronger Communities Overview and Scrutiny Committee are recommended to:

Note the content of the report and receive a presentation to engage the Committee in the development of the refresh of the Safe Durham Partnership Plan 2015/18; in particular to provide comments on the outcomes underpinning the strategic objectives.

## **Background papers**

None.

---

<b>Contact:</b>	<b>Andrea Petty, Strategic Manager, Policy Planning and Partnerships, Children and Adults Services</b>
<b>Tel:</b>	<b>03000 267 312</b> <b>E-mail: <a href="mailto:andrea.petty@durham.gov.uk">andrea.petty@durham.gov.uk</a></b>
<b>Contact:</b>	<b>Caroline Duckworth, Community Safety Manager, Children and Adults Services</b>
<b>Tel:</b>	<b>03000 265 435</b> <b>E-mail: <a href="mailto:caroline.duckworth@durham.gov.uk">caroline.duckworth@durham.gov.uk</a></b>

---

---

## **Appendix 1: Implications**

---

### **Finance**

Action Plans are in place to support the delivery of the Partnership Plan. The Police and Crime Commissioner has allocated funding to support the delivery of those action plans.

### **Staffing**

The Plan will be implemented using existing resources. Durham County Council will contribute to the delivery of the plan in partnership with other responsible authorities.

### **Risk**

No adverse implications.

### **Equality and Diversity/ Public Sector Equality Duty**

An impact assessment in relation to Equality and Diversity implications will be undertaken as part of the development of the Partnership Plan.

### **Accommodation**

No adverse implications.

### **Crime and disorder**

The Partnership Plan outlines the Safe Durham Partnership priorities for tackling crime and disorder in County Durham.

### **Human rights**

No adverse implications.

### **Consultation**

Consultation with the community through Area Action Partnerships, Police and Communities Together (PACT), Safe and Stronger Overview and Scrutiny Committee and stakeholders has been undertaken as part of the Strategic Assessment/Safe Durham Partnership Plan development process.

### **Procurement**

No adverse implications.

### **Disability Issues**

No direct adverse implications. An impact assessment will be undertaken on the Safe Durham Partnership Plan.

### **Legal Implications**

The Crime and Disorder (Formulation and Implementation of Strategy) Regulations 2007 require that Durham County Council, along with the other responsible authorities, develop and implement a Partnership Plan.

This page is intentionally left blank



**Safer and Stronger Communities  
Overview and Scrutiny Committee**

**Multi Agency Interventions Project  
Update Report**

**6 January 2015**



---

**Report of Ian Hault – Neighbourhood Protection Manager**

---

**Purpose of the Report**

1. The purpose of this report is to provide an update on the progress of the Multi Agency Interventions (MAI) Project.

**Background**

2. This update report to the Safer and Stronger Communities Overview and Scrutiny Committee following a presentation and report earlier in 2014 and covers activity focusing on four main areas; project governance: evaluation of progress against the MAPs review; information sharing; reviewed timeline and implementation of the pilot in East Durham.

**Project Governance**

3. The pilot has progressed across the last 6 months and a significant amount of work on the wider project has been achieved. The model has been developed; consultation on the model has been undertaken with partners; the communication plan has been implemented, the Information Sharing Protocol has been drafted and is now going through consultation with partners; the supporting IT system is in place; the pilot implementation in Peterlee is ongoing; the pilot has been rolled out to Seaham in December.
4. The infrastructure work for the new model has reached a stage where there is a need to examine resources with regards to staffing, locations and operational fit with other services in Neighbourhoods. This requires the lead to be undertaken by the service manager for the ongoing Multi Agency Interventions.
5. The Neighbourhood Protection Manager will lead on all further pilot implementation and rollout work and reporting progress into the Safe Durham Partnership (SDP).
6. Ongoing work regarding the Information Sharing Agreement and some communication work will still be undertaken by the Strategic Programme Manager – Safer and Stronger Communities.

**Evaluation of progress against MAPS2 review**

7. The MAPS review highlighted a number of areas which needed to be addressed as part of the development of a new way of managing community safety issues.

- Membership was/is not consistent, attendance from key partners varied across geographic areas.
- There are procedures in place but they are not being applied consistently across services.
- There are issues with the sharing of personal and confidential information across a wide range of partners, particularly the use and circulation of a detailed 'matrix' off all MAPS caseloads to members of the groups.

8. The new MAI process tackles these as follows

- Sign up to the new Multi Agency Interventions process by partners has been slow and hampered by the need by agencies to have a level 3 information sharing agreement (ISA) in place. But this has now started to improve as training and the ISA have been developed. A list of those trained and signed up to deliver on the approach can be found at Appendix 2.
- The development of the on line FIRsT system to support online case management of MAI cases has meant a consistent process will be applied across the count. The system has supporting documents, templates and operational guidance in place to ensure consistency of approach.
- A new ISA is in draft, this has been signed off by individual organisations as it has been developed. A list of the signatory organisations can be found at Appendix 3

9. In conclusion the new MAI approach is clearly addressing the concerns raised as part of the LMAPs review.

### **Information sharing**

10. One of the key issues raised in the Local Multi Agency Problem Solving (LMAPS) review was the methodology being used to share person identifiable data. This was an area that was of significant concern to partners and has been addressed through the use of a secure online system for the new MAI process.
11. The FIRsT system is an online case management module which is used to support the new MAI process. This includes a secure area for storage of relevant documents - Doc Guardian which allows practitioners to share and access information securely. Licenses to access the FIRsT system are free for partners involved in the case management of individuals
12. The sharing of information across the Safe Durham Partnership (SDP) partners is governed by the current SDP Community Safety Information Sharing Protocol and the old LMAPS process which is still in place in some areas of the county has a tier 3 dataflow agreement which sits below the overarching protocol.
13. In order to support the implementation of the MAI project a new agreement has been produced for sign off by the partnership. A draft ISA has been developed and this is currently under consultation with partners. It is proposed that this will be brought to the January 2015 meeting of the SDP.

## **Project Timeline**

14. Previous reports have highlighted the need to ensure that the new MAI process is fully tested and is fit for purpose.
15. With this in mind the timeline below updates the board on projections :
  - Rollout into Seaham December 2014;
  - Phased rollout completed December to May 2015;
16. This takes into account the current capacity of staff involved and the availability of wider agencies to receive elements like the training over the coming months.

## **Project Pilot**

17. Previous reports received have provided information on the number of the cases handled and this work continues with referrals in the Peterlee area being receive from Police, ASB, East Durham Homes, HIP in the main.
18. A number of case studies about the 'client's' journey are coming through which show the value of the holistic approach employed. An example is an individual who caused concerns for themselves through worklessness, alcohol consumption, mental health but also for the community through their activity in ASB. This case shows significant progress on all fronts and an example of how wider teams can really work together. It also reduces the demand for frontline staff across a number of agencies.
19. A crucial factor for the board to be aware of is the volume of cases now being handled compared to the previous state. Prior to this work there were 24 cases across the whole of the East, now there are 29 in Peterlee alone. If this continues then it will reflect a threefold increase in cases to be assessed and allocated prior to any team around working.
20. The value of both the initial information trawl to gather a rounded picture and have the right 'team around' is clear from the case study.
21. Currently the investment in staff conducting the assessment and coordinating cases comes from the safer neighbourhood/community teams within locality policing and DCC Neighbourhood Protection. Further work is required on the volume of cases to be assessed and processed in the context of future budget reductions.

## **Potential Opportunities**

22. Two funding bids, one local and one regional, to support delivery of interventions and Lead Professional support for the MAI process were been submitted.
23. The regional bid was to the DCLG Single Homeless Fund for Durham and Darlington and has a focus on support for the homeless using a case management and Lead Professional approach and will support the MAI process. No decision has been reached at this point.

24. The local funding bid to support the Lead Professional role for outreach domestic abuse services was successful and Harbour will undertake the role from mid-November 2014. This will support the new MAI process as analysis of Police Data shows that 58% of cases which would be tackled through a multi-agency approach have domestic violence as one of the main presenting problems.

#### **Conclusion -**

25. The pilot project is operational with rollout into Seaham in December and onward across the county. The case study provides evidence of the success of the approach, however further work is required on the volume of cases to be processed and handled in the context of future budget reductions.
26. Information sharing is being considered by partners and a data flow agreement has been developed and consultation has begun with partners. A copy of the draft ISA will come to the January SDP meeting.
27. Further opportunities to enhance the MAI process are currently being explored both locally and regionally. The local Domestic Abuse funding bid has been successful and work to implement the LP support is underway.

#### **Recommendations**

28. Members are asked to note the content of the report and comment accordingly.

---

**Contact:** Ian Houlton, Neighbourhood Protection Manager  
**Tel:** 03000 265 570 **E-mail:** [ian.houlton@durham.gov.uk](mailto:ian.houlton@durham.gov.uk)

---

---

## **Appendix 1: Implications**

---

**Finance – None**

**Staffing – None**

**Risk - None**

**Equality and Diversity / Public Sector Equality Duty – None**

**Accommodation - None**

**Crime and Disorder –** Activity of multi-agency problem solving groups includes reducing crime and disorder within County Durham

**Human Rights – None**

**Consultation – None**

**Procurement – None**

**Disability Issues – None**

**Legal Implications – None**

## Appendix 2 - Organisations trained

Row Labels	Count of Date of Training
Accent Foundation	4
Community Drug Service	4
CRC	3
DCC EHCP	1
DCC Housing Intervention Project	2
DCC Housing Solutions	5
DCC Neighbourhood Protection	10
DCC Public Health	1
DCC Safer Communities	4
DCC Social Care Direct	2
DCC Think Family	1
DIP team	2
Durham Money Advice Centre	2
East Durham Homes	10
FIRE	1
Four Housing	1
Four Housing	8
Harbour	4
ISOS	1
Moving On	10
NEAS	4
Police CRU	
Police DA Unit	2
Police Domestic Violence	1
Police NPT	31
Police Partnerships	3
Victim Support	1
(blank)	2
<b>Grand Total</b>	<b>120</b>

### Appendix 3 – Information sharing Agreement

List of core ISA members	Update
Durham County Council, IG	Final doc to go to LS
Housing Solutions	Discussion underway awaiting comment
Durham Constabulary	Signed off
Tees Esk & Wear Valley NHS Foundation Trust,	Signed off
County Durham & Darlington NHS Foundation Trust,	Signed off
Community Drug Service,	Signed off
Community Alcohol Service,	Signed off
Probation CRC ARCC	Signed off
National Probation Service,	Signed off
Durham Prison Service,	No contact yet
Durham Specialist Domestic Violence Provider ( Harbour)	Signed off
Job Centre Plus,	With IG leads for JC+ could be long process
Durham Fire Service,	Initial contact made
Cyrenians,	No contact yet
DISC,	No contact yet
MIND,	No contact yet
Victim Support	Initial contact made
Housing Providers :	Meeting of Strategic Housing Group 11.11.14
East Durham Homes/ Durham City Homes/Dale and Valley Homes	County Durham Housing now - awaiting comment
Four Housing,	Meeting arranged DT & JS
Derwentside Housing,	Awaiting comment
ACCENT,	Awaiting comment
Cestria/ISOS	Signed off
Livin	Awaiting comment
Home Housing	Awaiting comment

This page is intentionally left blank



## Safer and Stronger Communities Overview and Scrutiny Committee

6 January 2015



### Quarter 2 2014/15 Performance Management Report

---

#### Report of Corporate Management Team Lorraine O'Donnell, Assistant Chief Executive Councillor Simon Henig, Leader

---

##### Purpose of the Report

1. To present progress against the council's corporate basket of performance indicators for the Altogether Safer theme and report other significant performance issues for the second quarter of 2014/15 covering the period July to September 2014.

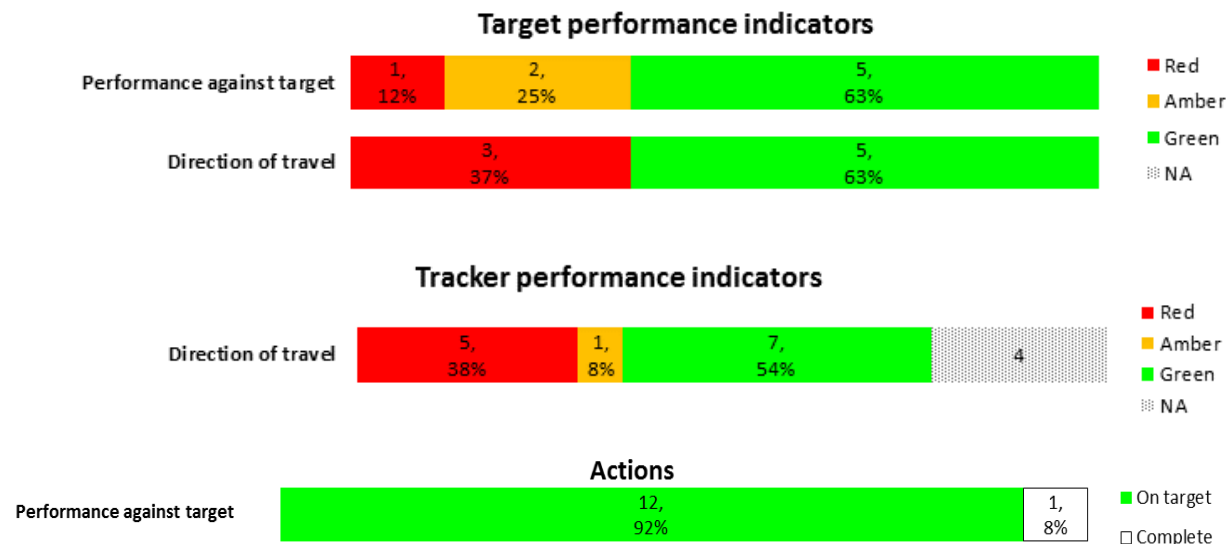
##### Background

2. The report sets out an overview of performance and progress for the Altogether Safer priority theme. Key performance indicator progress is reported against two indicator types which comprise of:
  - a. Key target indicators – targets are set for indicators where improvements can be measured regularly and where improvement can be actively influenced by the council and its partners (see Appendix 3, table 1); and
  - b. Key tracker indicators – performance will be tracked but no targets are set for indicators which are long-term and/or which the council and its partners only partially influence (see Appendix 3, table 2).
3. The report continues to incorporate a stronger focus on volume measures in our performance framework. This allows us to better quantify productivity and to monitor the effects of reductions in resources and changes in volume of activity. Charts detailing some of the key volume measures which form part of the council's corporate basket of performance indicators are presented in Appendix 4.

##### Developments since Last Quarter

4. A corporate performance indicator guide has been produced which provides full details of indicator definitions and data sources. This is available to view from the intranet or can be requested from the Corporate Planning and Performance Team at [performance@durham.gov.uk](mailto:performance@durham.gov.uk).

## Altogether Safer: Overview



## Council Performance

### 5. Key achievements this quarter include:

- a. The percentage of people that agree that the local council and police deal with concerns of anti-social behavior (ASB) and crime was 62.1% in the period July 2013 to June 2014. Performance has increased from 56.7% in the equivalent period of 2012/13 and this is the highest proportion of people agreeing with this statement when compared to Durham Constabulary's statistical neighbours (61%). This indicator is reported using the crime survey, which is at force level and therefore includes Darlington.
- b. Between April and September 2014, 93.6% (426 of 455) of adult social care users who responded to the local survey programme reported that the care and support services they received helped them to feel safe and secure. This exceeds the target of 85% and is a slight increase when compared to the corresponding period last year (91.1%).
- c. As also reported under the Altogether Better for Children and Young People theme, provisional data for April to September 2014 indicate that there were 111 first time entrants (FTEs) to the youth justice system (249 per 100,000 population). This is well within the locally agreed quarterly target of 155 FTEs (340 per 100,000) and is an improvement from 118 FTEs during the same period of the previous year.
- d. Tracker indicators show:
  - i. In the period April to September 2014 there were 13,154 incidents of anti-social behaviour (ASB) reported to the police, which is a 3% decrease on the equivalent period of 2013, when 13,560 incidents were reported.
  - ii. There were 1,789 incidents of alcohol related ASB between April and September 2014. This equates to 13.6% of total ASB reported to Durham Constabulary, a decrease of 2.1 percentage points on the equivalent period of 2013. In the same period there were 2,702 violent crimes reported to the police, of which 30.4% (821) were recorded as alcohol related. This is a 3.4 percentage point decrease on the same period of 2013.

- iii. In the period April to September 2014 theft offences reduced by 2% from 5,781 offences last year to 5,664 this period (11 per 1,000 population). There have been reductions in the majority of theft categories, although shoplifting has increased by 31% from 983 to 1,289. Durham Community Safety Partnership (CSP) area has the lowest rate of theft offences per 1,000 population for the period April to August 2014 (9.2) when compared to its statistical neighbours (13.2).
  - iv. Data relating to the rolling year October 2011 to September 2012 indicate that 27.4% of offenders in Durham reoffended. This was an improvement from 29.7% during the corresponding period of the previous year however is worse than the national rate of 26.1%.
  - v. As of August 2014, there were 681 families identified under the crime/ASB criteria of the Stronger Families Programme. Of these, 295 (43.3%) met the results criteria, which is an increase of 58 families compared to the previous quarter. This represents a 2.9 percentage point increase from 40.4% at March 2014.
- e. Good progress has been made with the Council Plan action to develop an approach and methodology for community resilience plans in communities where demand exists. This was due to be achieved by October 2014 but has been achieved well ahead of target in June 2014.

6. The key performance improvement issues for this theme are:

- a. As reported under the Altogether Healthier theme, the number of people in alcohol treatment with the Community Alcohol Service between July 2013 and June 2014 was 1,270, of which 464 successfully completed. This equates to a 36.5% successful completion rate. This is a slightly below 37.5% for the same period last year and the target of 36.6% and is below national performance of 39.8%. The Community Alcohol Service continues to monitor successful completion rates and the impact of service demand on this indicator (see Appendix 4, chart 1).
- b. Also reported under the Altogether Healthier theme, the number of people in drug treatment with the Community Drugs Service (CDS) for opiate use between March 2013 and February 2014 was 1,446, of which 93 successfully completed, i.e. they did not re-present to the CDS between March and August 2014. This equates to a 6.4% successful completion rate, which is below the target of 7.9% and national performance of 7.6% (see Appendix 4, chart 2). The number of people in treatment for non-opiate use was 475, of which 190 successfully completed (40%). This is in line with the annual target of 40.4%, and the national outturn of 40.6% (see Appendix 4, chart 3). Actions being taken to improve performance include:
  - The Drug and Alcohol Service is currently being reviewed and the new integrated model, which will have a greater focus on recovery, will be in place from April 2015.
  - A new process for ensuring the appropriate recording of re-presentations, so that any individual returning to treatment services within the first 6 months of discharge will be recorded as receiving recovery support and not as a re-presentation unless assessed as requiring structured interventions.

c. Tracker indicators show:

- i. In the period April to September 2014 there were 12,837 crimes, a rate of 24.9 per 1,000 population. This has increased from 12,106 crimes (23.7 per 1,000) in the equivalent period of 2013 and equates to a 6% rise in overall crime. Despite this increase in crime the County Durham CSP area continues to see one of the lowest levels of crime per 1,000 population for the period April to August 2014 (20.9) when compared to its statistical neighbours average (27.3).

Based on current figures, Durham Constabulary is forecasting a 1.7% increase in total crime by the end of 2014/15. Violence against the person is the crime category which has had the most impact on the rise in total crime, increasing by 42.5% in comparison to the 2013 equivalent period.

A 3.6% rise in the crime rate is observed when the Medomsley beat area is excluded from the crime figures (from 12,036 offences last year to 12,471 offences this period). This includes all crimes in relation to Medomsley, not just those as a result of the inquiry into historic offences of physical and sexual abuse Medomsley Detention Centre.

- ii. Between April and September 2014 there were 11,436 victim based crimes, which is a 6.3% increase (680 more victims of crime) when comparing to the 2013/14 equivalent period (10,756 victims). As with overall crime, Durham CSP area has the lowest rate of victim based crimes per 1,000 population for the period April to August 2014 (19.6) when compared to its statistical neighbours average (24.5). Based on current figures, Durham Constabulary is forecasting a 1.6% increase by the end of 2014/15. Increases in the number of victim based crimes can be attributed to rises in the following crime categories: sexual offences, violent offences and shoplifting, all of which have an associated victim.
- iii. There were 456 serious or major crimes in the period April to September 2014, an increase of 23.6% when compared to the equivalent period of 2013. As noted above a large proportion of the increase can be attributed to historic reports of abuse at Medomsley Detention Centre.
- iv. This quarter 61 people were killed or seriously injured in road traffic accidents, an increase of 19 from last quarter. Of these three were fatalities. This brings the total number of people killed or seriously injured for January to June 2014 to 103, an increase from the corresponding period last year (91). The number of children killed or seriously injured in road traffic accidents between January and June 2014 is the same as for the corresponding period last year at 13. A single collision between two school buses in June resulted in nine serious injuries (and 78 slight injuries), without which figures would have been considerably lower.

- d. There are no Council Plan actions which have not achieved target in this theme.

7. There are no key risks in delivering the objectives of this theme.

**Recommendation and Reasons**

8. That the Safer and Stronger Communities Overview and Scrutiny Committee receive the report and consider any performance issues arising there from.

---

**Contact: Jenny Haworth, Head of Planning and Performance**  
**Tel: 03000 268 071 E-Mail: [jenny.haworth@durham.gov.uk](mailto:jenny.haworth@durham.gov.uk)**

---

---

## Appendix 1: Implications

---

**Finance** - Latest performance information is being used to inform corporate, service and financial planning.

**Staffing** - Performance against a number of relevant corporate health PIs has been included to monitor staffing levels and absence rates.

**Risk** - Reporting of significant risks and their interaction with performance is integrated into the quarterly monitoring report.

**Equality and Diversity / Public Sector Equality Duty** - Corporate health PIs and key actions relating to equality and diversity issues are monitored as part of the performance monitoring process.

**Accommodation** - Not applicable

**Crime and Disorder** - A number of PIs and key actions relating to crime and disorder are continually monitored in partnership with Durham Constabulary.

**Human Rights** - Not applicable

**Consultation** - Not applicable

**Procurement** - Not applicable

**Disability Issues** - Corporate health PIs and key actions relating to accessibility issues and employees with a disability are monitored as part of the performance monitoring process.

**Legal Implications** - Not applicable

---

## Appendix 2: Key to symbols used within the report

---

Where icons appear in this report, they have been applied to the most recently available information.

### Performance Indicators:

#### Direction of travel

Latest reported data have improved from comparable period

**GREEN**

Latest reported data remain in line with comparable period

**AMBER**

Latest reported data have deteriorated from comparable period

**RED**

#### Performance against target

Performance better than target

Getting there - performance approaching target (within 2%)

Performance >2% behind target

### Actions:

**WHITE**

Complete (Action achieved by deadline/achieved ahead of deadline)

**GREEN**

Action on track to be achieved by the deadline

**RED**

Action not achieved by the deadline/unlikely to be achieved by the deadline

### Benchmarking:

**GREEN**

Performance better than other authorities based on latest benchmarking information available

**AMBER**

Performance in line with other authorities based on latest benchmarking information available

**RED**

Performance worse than other authorities based on latest benchmarking information available

## Appendix 3: Summary of Key Performance Indicators

Page 44  
Table 1: Key Target Indicators

Ref	PI ref	Description	Latest data	Period covered	Period target	Current performance to target	Data 12 months earlier	Performance compared to 12 months earlier	National figure	*North East figure **Nearest statistical neighbour figure	Period covered
<b>Altogether Safer</b>											
45	CASAS3	Proportion of people who use adult social care services who say that those services have made them feel safe and secure	93.6	Apr - Sep 2014	85.0	GREEN	91.1	GREEN	79.2	78.3*	2013/14 (provisional)
46	CASAS9	Building resilience to terrorism (self assessment)	4	2013/14	3	GREEN	3	GREEN	2.34	2.88**	2009/10
47	CASAS1	Repeat incidents of domestic abuse (referrals to Multi-Agency Risk Assessment Conferences (MARAC))	14.7	Apr - Sep 2014	25.0	GREEN	7.8	RED	24.0	28*	Jan - Dec 2013
48	CASAS4	Percentage reduction in detected crimes for offenders in the Integrated Offender Management (IOM) cohort	65	Jan - Mar 2014	40	GREEN	58	GREEN			
49	CASAS5	First time entrants to the Youth Justice System aged 10 - 17 (per 100,000 population of 10-17 year olds) <b>(Also in Altogether better for Children &amp; Young People)</b>	249	Apr - Sep 2014	340	GREEN	259	GREEN			



Ref	PI ref	Description	Latest data	Period covered	Period target	Current performance to target	Data 12 months earlier	Performance compared to 12 months earlier	National figure	*North East figure **Nearest statistical neighbour figure	Period covered
50	CASAS23	Percentage of successful completions of those in alcohol treatment <b>(Also in Altogether Healthier)</b>	36.5	Jul 2013 - Jun 2014	36.6	AMBER	37.5	RED	39.8 RED		Jul 2013 - Jun 2014
51	CASAS7	Percentage of successful completions of those in drug treatment - opiates <b>(Also in Altogether Healthier)</b>	6.4	Mar 2013 - Feb 2014	7.9	RED	7.4	RED	7.6 RED		Mar 2013 - Feb 2014
52	CASAS8	Percentage of successful completions of those in drug treatment - non-opiates <b>(Also in Altogether Healthier)</b>	40.0	Mar 2013 - Feb 2014	40.4	AMBER	35.3	GREEN	40.6 AMBER		Mar 2013 - Feb 2014

**Table 2: Key Tracker Indicators**

Page 46	Ref	PI ref	Description	Latest data	Period covered	Previous period data	Performance compared to previous period	Data 12 months earlier	Performance compared to 12 months earlier	National figure	*North East figure **Nearest statistical neighbour figure	Period covered
<b>Altogether Safer</b>												
158	CASAS 12	Overall crime rate (per 1,000 population)	24.9	Apr - Sep 2014	12.7	Not comparable [1]	23.7	RED			27.3** Not comparable	Apr - Aug 2014
159	CASAS 14	Number of serious or major crimes	456	Apr - Sep 2014	235	Not comparable [1]	369	RED				
160	CASAS 24	Rate of theft offences (per 1,000 population)	11.0	Apr - Sep 2014	5.7	Not comparable [1]	11.3	GREEN	16.2 Not comparable	13.2** Not comparable		Apr - Aug 2014
161	CASAS 25	Rate of robberies (per 1,000 population)	0.08	Apr - Sep 2014	0.05	Not comparable [1]	0.06	RED	0.18 Not comparable			Apr - Aug 2014
162	CASAS 15	Number of police reported incidents of anti-social behaviour	13,154	Apr - Sep 2014	6,523	Not comparable [1]	13,560	GREEN				
163	CASAS 13	Percentage of survey respondents perceiving a high level of anti-social behaviour in their local area	27	Apr - Jun 2014	30.5	GREEN	44.5	Not comparable [2]				
164	CASAS 11	Percentage of survey respondents who agree that the police and local council are dealing with concerns of anti-social behaviour and crime	62.1	Jul 2013 - Jun 2014	58.8	GREEN	56.7	GREEN			61** GREEN	Jul 2013 - Jun 2014
165	CASAS 10	Recorded level of victim based crimes	11,436	Apr - Sep 2014	5,785	Not comparable [1]	10,756	RED				

Ref	PI ref	Description	Latest data	Period covered	Previous period data	Performance compared to previous period	Data 12 months earlier	Performance compared to 12 months earlier	National figure	*North East figure **Nearest statistical neighbour figure	Period covered
166	CASAS 17	Number of adult safeguarding referrals fully or partially substantiated	66	Apr - Sep 2014	29	NA	99	NA			
167	CASAS 22	Number of hate incidents	203	Apr - Sep 2014	109	NA	144	NA			
168	CASAS 26	Suicide rate (deaths from suicide and injury of undetermined intent) per 100,000 population <b>(Also in Altogether Healthier)</b>	11.3	2010-12	12.0	GREEN	12.0	GREEN	8.5	9.8*	2010-12
169	REDPI44	Number of people killed or seriously injured in road traffic accidents	103	Jan - Jun 2014	42	Not comparable [1]	91	RED			
		Number of fatalities	6				14				
		Number of seriously injured	97				77				
170	REDPI45	Number of children killed or seriously injured in road traffic accidents	13	Jan - Jun 2014	1	Not comparable [1]	13	AMBER			
		Number of fatalities	0				0				
		Number of seriously injured	13				13				
171	CASAS 18	Proportion of offenders who re-offend in a 12 month period	27.4	Oct 2011 - Sep 2012	27.9	GREEN	29.7	GREEN	26.1		Oct 2011 - Sep 2012
172	CASAS 19	Percentage of anti-social behaviour incidents that are alcohol related	13.6	Apr - Sep 2014	14.0	GREEN	15.7	GREEN			
173	CASAS 20	Percentage of violent crime that is alcohol related	30.4	Apr - Sep 2014	30.7	GREEN	33.8	GREEN			

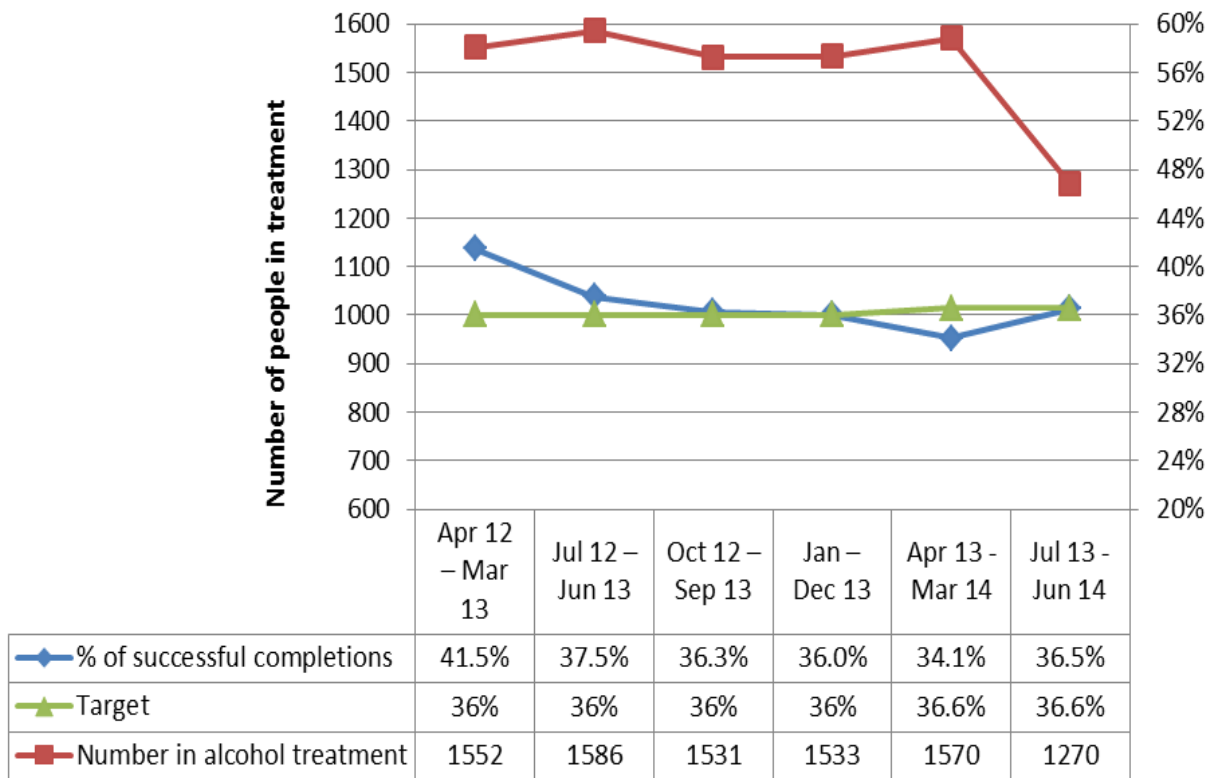
Ref	PI ref	Description	Latest data	Period covered	Previous period data	Performance compared to previous period	Data 12 months earlier	Performance compared to 12 months earlier	National figure	*North East figure **Nearest statistical neighbour figure	Period covered
Page 48 174	CASAS 21	Percentage of families where a successful intervention for crime/anti-social behaviour is achieved (Stronger Families Programme)	43.3	Apr 2012 - Aug 2014	40.4	GREEN	22.8	Not comparable [3]			

[\[1\] Data is cumulative and based on 6 months period so comparisons are not applicable](#)

[\[2\] Due to changes in the local police confidence survey the data are not comparable](#)

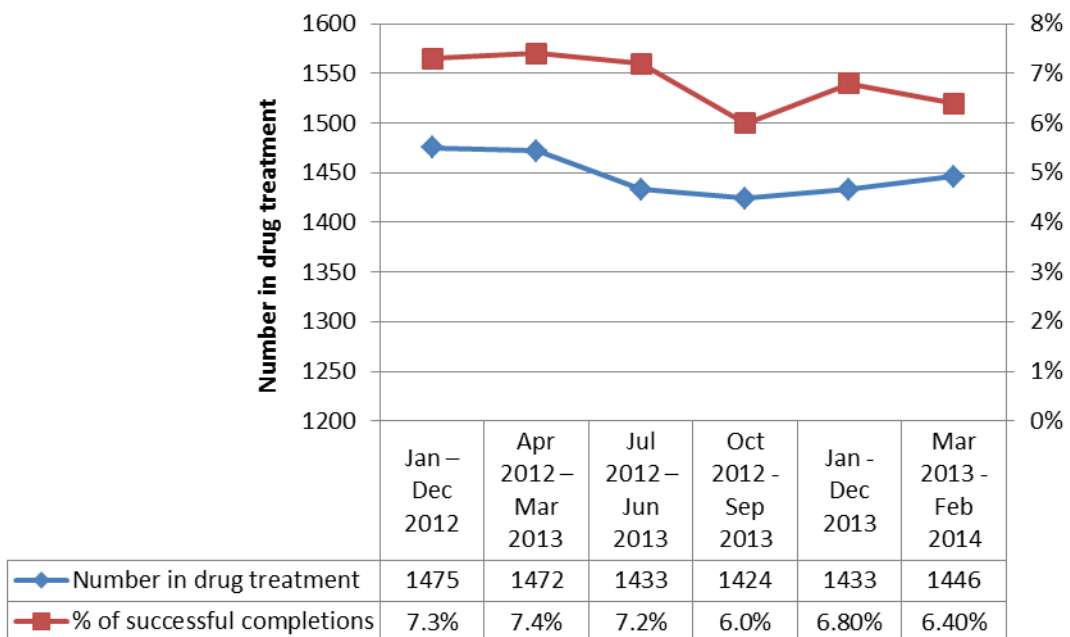
[\[3\] Data cumulative year on year so comparisons are not applicable](#)

Chart 1 - Percentage of successful completions of those in alcohol treatment

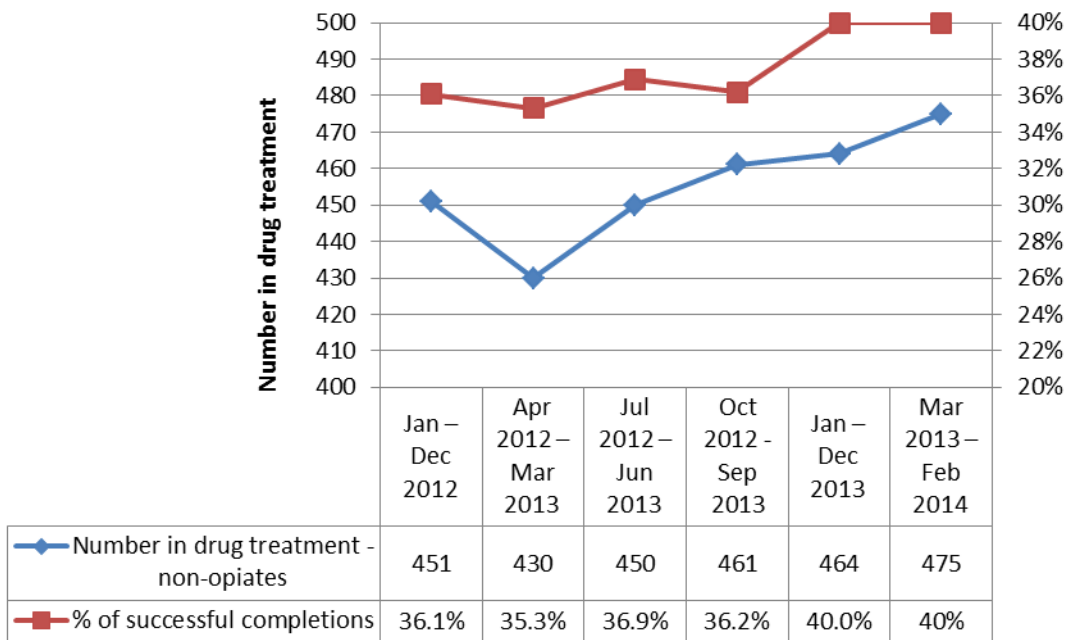


Note: Alcohol Numbers - there has been a change to the counting rules for 2014/15 which is the reason that numbers in alcohol treatment have reduced (i.e. anyone with an alcohol issue who also has a drug issue is now counted as drugs only (previously these were counted in both)).

Chart 2 - Percentage of successful completions of those in drug treatment – opiates



**Chart 3 - Percentage of successful completions of those in drug treatment – non-opiates**



## Safer and Stronger Communities Overview and Scrutiny Committee



6 January 2015

### Review of the Council Plan and Service Plans

---

#### Report of Lorraine O'Donnell, Assistant Chief Executive

---

##### Purpose of the Report

1. To update Scrutiny with progress on the development of the Altogether Safer section of the Council Plan 2015-2018 including the draft aims and objectives contained within the Plan and the proposed performance indicator set to measure our success.

##### Background

2. The Council Plan is Durham County Council's primary corporate planning document. It sets out our objectives that we want to achieve over the medium-term, details our contribution towards achieving the vision and ambitions that we share with other partner agencies articulated in the Sustainable Community Strategy (SCS) and also provides a framework for the delivery of our services.
3. The Council Plan is refreshed annually and is currently being revised to cover the 2015-2018 three year period. The format of the Plan is being amended with the aim of introducing a more concise narrative and streamlined performance monitoring arrangements.
4. The priorities set out in the current Council Plan reflect the results of an extensive consultation exercise carried out in 2013/14 on spending priorities and include an ongoing focus on protecting frontline services.

##### Draft Objectives and Outcomes

5. Overall it is proposed that the five key altogether better themes remain unchanged in line with the review of the Altogether Better Durham vision by the County Durham Partnership. It is also proposed that the altogether better council theme is retained giving six key themes.
  - (i) Altogether Wealthier
  - (ii) Altogether better for children and young people
  - (iii) Altogether healthier
  - (iv) Altogether safer
  - (v) Altogether greener
  - (vi) Altogether better council

6. Sitting beneath each of these six themes are a series of objectives setting out the key goal(s) being pursued over the medium-term. The objectives layer is shared across the SCS and Council Plan. These were agreed by Council last year and are proposed to be retained as unchanged. The Altogether Safer objectives are shown below:
  - (i) Reduce anti-social behaviour
  - (ii) Protect vulnerable people from harm
  - (iii) Reduce re-offending
  - (iv) Alcohol and substance misuse harm reduction
  - (v) Embed a Think Family approach
7. Whilst the SCS is a long-term plan, the Council Plan having a medium-term time horizon of three years is more detailed in nature. The Council Plan therefore contains an additional layer which is the council's outcomes. These are defined as the impacts on, or consequences for the community of the activities of the council. Outcomes reflect the intended results from our actions and provide the rationale for our interventions. These are subject to more frequent change than objectives.
8. The draft objectives and outcomes for the 2015-2018 Council Plan for the Altogether Safer theme are set out in full in **Appendix 2**.
9. It should be noted that the objectives and outcomes for Altogether Safer in the Council Plan reflect those in the Safe Durham Plan. A consultation process with partners, area action partnerships and overview and scrutiny is taking place between November 2014 and January 2015 which may change or add to the associated outcomes which are contained within the draft refresh of the Safe Durham Plan 2015-18.
10. Services are currently reviewing the performance indicator set which is used to measure progress against the Plan, performance manage our services and the performance of the Safe Durham Partnership and report to Members quarterly. An early draft of the corporate indicator set for the Altogether Safer theme is contained in **Appendix 3**, for detailed consideration by Safer and Stronger Communities Overview and Scrutiny Committee.
11. There are seven indicators proposed for removal from the Altogether Safer basket of indicators:
  - (i) Building resilience to terrorism (self-assessment)
  - (ii) Percentage change in detected crimes for offenders in the Integrated Offender Management (IOM) cohort
  - (iii) Rate of robberies (per 1,000 population)
  - (iv) Percentage of survey respondents perceiving a high level of anti-social behaviour (ASB) in their local area
  - (v) Recorded level of victim based crimes
  - (vi) Number of adult safeguarding referrals fully or partially substantiated
  - (vii) Percentage of families where a successful intervention for crime/anti-social behaviour is achieved



12. A local indicator on adult reoffending is to be developed. Durham Constabulary is leading on the development of a diversionary scheme called 'Checkpoint', which targets low level offenders. The scheme provides a credible alternative to custody if the offender agrees a 'contract to engage'. The prosecution will be withheld if the client meets the objectives of an agreed plan of interventions and support to address the underlying causes of their offending. This will have a direct effect on the single re-offending measure and implementation is due by April 2015. A task and finish group is being set up to develop the performance specification for 2015/16 and to identify the key measures from 'Checkpoint' that will provide a more up to date indication of how the partnership is performing against the single national re-offending measure.
13. Anti-social behaviour (ASB) covers a wide range of unacceptable activities and a number of different agencies have responsibility for tackling it. Currently, we only report ASB that is recorded by the police. The council also has responsibility for dealing with ASB and a lot of work has been done to ensure we have robust working practices and an effective joined up, multi-agency approach. Work is also being done on ensuring that we have robust first point of contact data which ties in with the police reporting framework. This work is being tied into the arrangements for a new CRM and will enable us to have a new set of performance indicators for 2016/17.
14. The target setting process for the proposed indicator set will begin at the end of the year once performance data is available for the full year. Targets for the current year and forthcoming two years are presented to Members in **Appendix 3** for comment. Baseline performance data will need to be established for the proposed new indicators before targets can be set.

### Next steps

15. Next steps in the corporate timetable for production of the Council Plan and service plans are:

Corporate Issues OSC considers Cabinet MTFP and Council Plan report	23 January 2015	Director of Resources and Assistant Chief Executive
Cabinet considers Council Plan and service plans for 2015/16 – 2017/18	18 March 2015	Assistant Chief Executive
OSMB and Corporate Issues OSC consider Cabinet report on Council Plan	20 March 2015	Assistant Chief Executive
Council approves Council Plan 2015-16 – 2017/18	1 April 2015	Assistant Chief Executive

## Recommendations and reasons

16. Safer and Stronger Communities Overview and Scrutiny Committee is asked to:
- (i) Note the updated position on the development of the Council Plan and the corporate performance indicator set.
  - (ii) Note the draft objectives and outcomes framework set out in **Appendix 2**.
  - (iii) Comment on the draft performance indicators proposed for 2015/16 for the Altogether Safer priority theme contained within **Appendix 3**.
  - (iv) Comment on the current targets in **Appendix 3** and provide input into target setting for 2015/16 onwards

---

**Contact:** Jenny Haworth, Head of Planning and Performance  
**Tel:** 03000 268 071 **E-Mail:** [jenny.haworth@durham.gov.uk](mailto:jenny.haworth@durham.gov.uk)

---

---

## **Appendix 1: Implications**

---

### **Finance**

The Council Plan sets out the corporate priorities of the Council for the next 3 years. The Medium Term Financial Plan aligns revenue and capital investment to priorities within the Council Plan.

### **Staffing**

The Council's strategies are aligned to achievement of the corporate priorities contained within the Council Plan.

### **Risk**

Consideration of risk is a key element in the corporate and service planning framework with the Council Plan containing a section on risk.

### **Equality and diversity/Public Sector Equality Duty**

Individual equality impact assessments are prepared for all savings proposals within the Council Plan. The cumulative impact of all savings proposals will be presented to Council and will be updated as savings proposals are further developed. In addition a full impact assessment has previously been undertaken for the Council Plan. One of the outcomes within the proposed framework is that people are treated fairly and differences are respected. Actions contained within the Council Plan include specific issues relating to equality.

### **Accommodation**

The Council's Corporate Asset Management Plan is aligned to the corporate priorities contained within the Council Plan.

### **Crime and disorder**

The Altogether Safer section of the SCS and Council Plan sets out the Council's and partner's contributions to tackling crime and disorder.

### **Human rights**

None

### **Consultation**

Council priorities are influenced by our resource base and have been developed following extensive consultation on the council's budget. Results have been taken into account in developing our spending decisions.

### **Procurement**

None

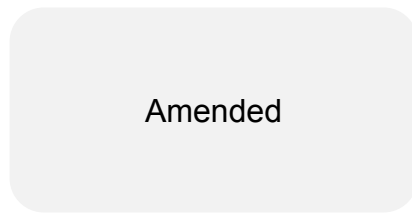
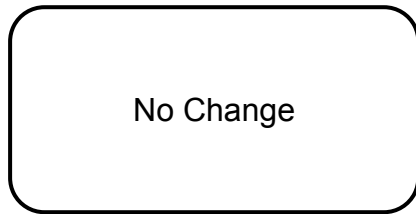
### **Disability Issues**

None

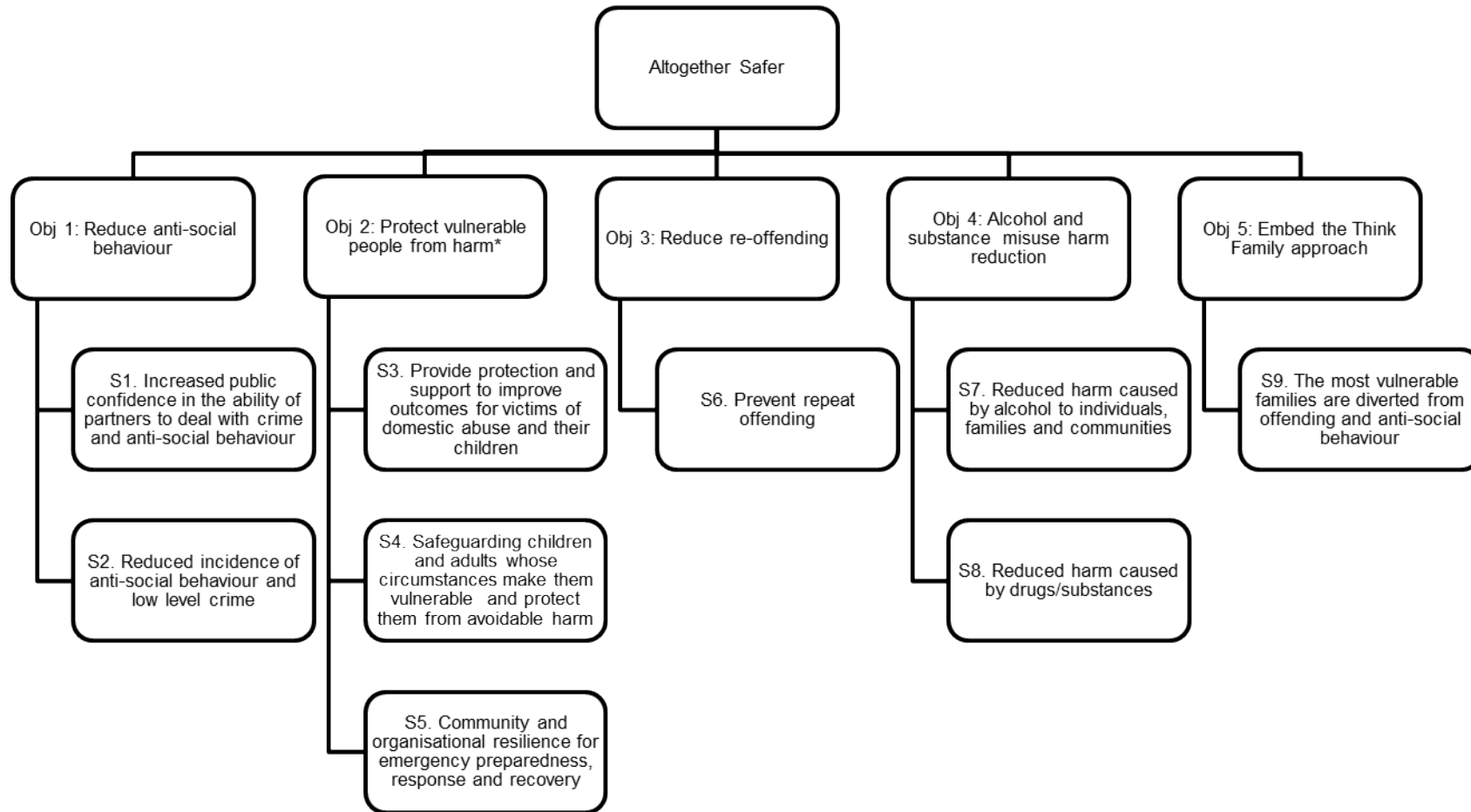
### **Legal Implications**

None

# KEY



## Appendix 2: Partnership and Council Draft Objectives and Outcomes Framework



**\*Is there sufficient planned improvement/change activity to justify retaining this outcome within the Council Plan**

### Appendix 3: Proposed Corporate Performance Indicator Set 2015/16

Indicator	Description	Current targets		
		2014/15	2015/16	2016/17
<b>Altogether Safer</b>				
REDPI44	Number of people killed or seriously injured in road traffic accidents	Tracker indicator		
REDPI45	Number of children killed or seriously injured in road traffic accidents	Tracker indicator		
CAS AS1	Repeat incidents of domestic violence (referrals to Multi-Agency Risk Assessment Conferences (MARAC))	25%	25%	25%
CAS AS3	Proportion of people who use services who say that those services have made them feel safe and secure	85%	85%	85%
CAS AS5	First time entrants to the Youth Justice System aged 10 - 17 (per 100,000 population of 10-17 year olds)	681 (310 FTEs)	681 (310 FTEs)	681 (310 FTEs)
CAS AS23	Percentage of successful completions of those in alcohol treatment	36.6%	Not set	Not set
CAS AS7	Percentage of successful completions of those in drug treatment – opiates	7.9%	Not set	Not set
CAS AS8	Percentage of successful completions of those in drug treatment - non-opiates	40.4%	Not set	Not set
CAS AS11	Dealing with concerns of anti-social behaviour (ASB) and crime issues by the local council and police	Tracker indicator		
CAS AS12	Overall crime rate	Tracker indicator		
CAS AS14	Number of serious or major crimes	Tracker indicator		
CAS AS15	Number of police reported incidents of anti-social behaviour (ASB)	Tracker indicator		
CAS AS18	Proportion of offenders who re-offend in a 12-month period	Tracker indicator		
CAS AS19	Percentage of alcohol related anti-social behaviour (ASB) incidents	Tracker indicator		
CAS AS20	Percentage of alcohol related violent crime	Tracker indicator		
CAS AS22	Number of hate incidents	Tracker indicator		
CAS AS24	Rate of theft offences (per 1,000 population)	Tracker indicator		
CAS AS26	Suicide rate (deaths from suicide and injury of undetermined intent) per 100,000 population	Tracker indicator		
CAS CYP14	Percentage of successful interventions (families 'turned around') via the Stronger Families Programme	70%	Not set	Not set

#### Indicators proposed for Removal (7)

Indicator	Description
<b>Altogether Safer</b>	
CAS AS9	Building resilience to terrorism (self-assessment)

### Appendix 3: Proposed Corporate Performance Indicator Set 2015/16

Indicator	Description
CAS AS4	Percentage change in detected crimes for offenders in the Integrated Offender Management (IOM) cohort
CAS AS25	Rate of robberies (per 1,000 population)
CAS AS13	Percentage of survey respondents perceiving a high level of anti-social behaviour (ASB) in their local area
CAS AS10	Recorded level of victim based crimes
CAS AS17	Number of adult safeguarding referrals fully or partially substantiated
CAS AS21	Percentage of families where a successful intervention for crime/anti-social behaviour is achieved

This page is intentionally left blank



## Safer and Stronger Communities Overview and Scrutiny Committee

6 January 2015

### Police and Crime Panel




---

## Report of Lorraine O'Donnell, Assistant Chief Executive

---

### Purpose of the Report

1. To provide Members of the Safer and Stronger Communities Overview and Scrutiny Committee with progress of the Police and Crime Panel (PCP) for the Durham Constabulary Force area.

### Background

2. This report builds upon information previously presented to the Committee and the aim of this report is to provide an update to Members in relation to the following areas from the Panel's meetings in October and December 2015:
  - Presentations on the WOW! Awards and priority areas.
  - Police and Crime Plan
  - Budget Monitoring and Precept
  - PCP Task and Finish Group report
  - HMIC Inspections
  - Structure of the Office of the Police and Crime Commissioner
  - Panel Membership

### Detail

3. **Presentations**  
The Panel's meeting in October was held at the new headquarters and was opened by video presentations of the Force's nominations to the National WOW Awards for outstanding customer service. The presentations highlighted the professionalism of Officers in making a difference to victims, people, families and communities within the Force area. The Panel were informed at its December meeting that PC Amanda Holland was successful in being awarded the WOW award for the 'You Changed My Life' category at the National awards ceremony.
4. The Panel has also received presentations and information on delivery of the PCC's priority areas Violence against Women and Girls and Tackling the Harm caused by alcohol and drugs to individuals and Communities. These presentations focused on an update of the Regional violence against women and girls strategy, an update from the PCC's Reform of the Drugs policy symposium and work undertaken to reduce the harm from alcohol through education and enforcement.

5. ***Police and Crime Plan***

At its October meeting the Panel received a comprehensive update including activity and statistical information on all areas of the PCC's Police and Crime Plan 2013-2017. The Commissioner notified the panel he was planning to refresh his Plan and prior to launching a consultation exercise presented a draft version to the Panel's meeting in December. In summary, the refreshed plan includes three new priorities of 'To increase confidence in local policing, to reduce reoffending and to improve the service provided to those with poor mental health. In addition, the wording on priority areas on domestic abuse and hate crime has slightly changed to focus on reducing the incidence and impact of these areas. The draft plan also illustrates links from the PCC to the public, partner organisation and the Home Office and includes performance data to monitor delivery of priority areas.
6. Consultation on the plan is scheduled to commence in December 2014 and will include AAPs and Town and Parish Councils.
7. In accordance with the Police Reform and Social Responsibility Act 2011, the Panel is to formally respond to the Plan following closure of the consultation period and a further report being presented to the Panel's meeting in March 2015.
8. ***Budget Monitoring and Precept***

A report on budget monitoring from the Chief Finance Officer to the Panel's meeting in October outlined performance of the 2014/15 revenue and capital budgets as at 20<sup>th</sup> September 2014. The report forecasted that revenue and capital expenditure at 31<sup>st</sup> March would be below budget. The Panel were also informed at its December meeting that consultation on the PCC's precept was to take place during December and January. Following consultation, a report on the PCC's precept is to be considered by the Panel at its February meeting in accordance with the Police, Reform and Social Responsibility Act 2011.
9. ***PCP Task and Finish Group report***

The Panel agreed a report following task and finish group activity that looked at ways of further developing the Panel's work programme with activity to enhance challenge to the PCC as its critical friend. The report recommended a structured approach to the PCP's Agenda to include a focus on a key priority area and information on decisions taken by the PCC, Commissioning activity and feedback from HMIC Inspections.
10. In addition the report recommended the December PCP meeting include a report on budget and precept consultation, the panel hold two half day development days per year and that Panel Members receive copies of press releases from the PCC's Office. The Commissioner was also supportive of these recommendations.

11. ***HMIC Inspection Reports***

The Panel has received information reports providing feedback of findings from three inspections carried out by HMIC at Durham Constabulary. At its meeting in October a report was presented two HMIC inspections on Core Business: An inspection of crime prevention, police attendance and use of police time and Valuing the Police and both had generally positive outcomes for the Force.

12. At its December meeting, the panel received feedback from the first HMIC Annual Assessment of Policing in England and Wales 2014 known as the PEEL Report which assessed each force in terms of effectiveness, efficiency and legitimacy. The Panel welcomed the report that highlighted Durham was the only force in the country judged to be 'outstanding' at investigating offending within in the effectiveness strand of the assessment. Durham, was also rated 'outstanding' at tackling anti-social behaviour, received a rating of 'good' for efficiency and for reducing crime and preventing offending.

13. ***Structure of the Office of the Police and Crime Commissioner***

The Panel received an update on the structure of the PCC's office since the Chief of Staff had been appointed. In addition the Panel also considered a report containing a 'Safeguards Protocol' that been developed for the role of a joint Chief Finance Officer to both the Chief Constable and the PCC.

14. **Panel Membership**

Following a recruitment process the Panel at its October meeting approved a report from the Monitoring Officer to appoint Mr Nicholas James Hawksley Cooke and Mr Derek Kenneth Graham Dodwell as independent co-opted Members for the period 1<sup>st</sup> November 2014 to 30<sup>th</sup> April 2017.

**Recommendation**

15. Members of the Committee are asked to note information contained within the report and comment accordingly.

**Background Papers**

None.

---

**Contact: Jonathan Slee, Overview and Scrutiny Officer**  
**Tel: 03000 268 142 E-mail: [jonathan.slee@durham.gov.uk](mailto:jonathan.slee@durham.gov.uk)**

---

---

## **Appendix 1: Implications**

---

**Finance – None**

**Staffing – None**

**Risk - None**

**Equality and Diversity / Public Sector Equality Duty – None**

**Accommodation - None**

**Crime and Disorder** – information contained within this report is linked to Altogether Safer element of the Council Plan and establishment of a Police and Crime Panel to scrutinise the elected Police and Crime Commissioner.

**Human Rights – None**

**Consultation – None**

**Procurement – None**

**Disability Issues – None**

**Legal Implications** – the Panel’s responsibilities within the Police, Reform and Social Responsibility Act is referenced within the report

**Safer and Stronger Communities  
Overview and Scrutiny Committee**

**Safe Durham Partnership Update**

**6 January 2015**



**Safe Durham Partnership**

---

**Report of Peter Appleton, Head of Planning and Service Strategy**

---

**Purpose of the Report**

1. To provide Members of the Safer and Stronger Communities Overview and Scrutiny Committee with a summary update on key issues from the November Safe Durham Partnership Board.

**Safeguarding Adults Annual Report 2013/14**

2. The Safeguarding Adults Annual Report was presented to provide information about the current position of the County Durham Safeguarding Adults Board and what was achieved during the year 2013/14.
3. Key achievements include:
  - a. Safeguarding referrals have remained stable at around the 2200 level for the last three years. This is a sizable increase from the 726 referrals that were received in 2008/09 and testament to the awareness raising and training provided by the Board.
  - b. Attendance at SAB training events has exceeded the 5000 mark for the third successive year and university accredited training has been delivered to the first cohort of assistant social workers.
  - c. The User Survey has been redesigned to bring it into line with the DH safeguarding principles identified above. General satisfaction levels of those receiving a safeguarding investigation are around 75% with respondents feeling safer, listened to and pleased with the outcome of the safeguarding investigative process.

**Cyber Crime**

4. An emerging issue identified in the Safe Durham Partnership Strategic Assessment was the threat from cyber-crime. Analysis has shown that the highest reported category in Durham Constabulary force area was fraud accounting for 35% of total cybercrimes and these include dating scams, goods and services not received. This was followed by violence against the person offences, typically harassment committed by ex-partners who had breached orders, accounting for 20%. Cybercrimes of a sexual nature accounted for 15% and these included self-generated images and inciting child to engage in sexual conversation. In response to this emerging area of risk, a multi-agency strategy to tackle cyber-crime will be developed.

## **Communications and Marketing Plan**

5. As part of the Governance Review, marketing and communications leads from Durham County Council, Durham Constabulary, Durham and Darlington Fire & Rescue Service and the Office of the Police and Crime Commissioner met to review and develop a refreshed Media Protocol and Communications Strategy. Both documents were presented and signed off at the September 2014 Safe Durham Partnership Board.
6. A joint marketing and communications plan up to the end of March 2015 was agreed which included new campaigns and activities related to community safety, for example the “sorry is not enough” campaign, launched on 4<sup>th</sup> December to raise awareness of domestic abuse over the festive period, drink driving campaign and “Dry January” campaign. Better use of social media will be explored when carrying out marketing and communications activities.

## **Funding**

7. Funding plans for 2015/16 have been agreed in relation to the Community Safety Fund provided to the Safe Durham Partnership by the Police and Crime Commissioner. Agreed projects that support the priorities of the Police and Crime Commissioner that are to be funded include:
  - a) Durham County Council Anti-Social Behaviour Officers;
  - b) A contribution to the Integrated Drug and Alcohol Service;
  - c) Adult Offender Mentor post (one of four in the Integrated Offender Management Unit)
  - d) Fully integrated pre-court / out of court system for the Youth Offending Service
  - e) Positive Futures programme managed by the Youth Offending Service

## **Integrated Restorative Practice**

8. As part of the Ministry of Justice’s commitment to Restorative Justice, Police and Crime Commissioners are receiving £6.25million of funding in 2014-15 to build capacity and commission Restorative Justice provision, as part of their wider victims’ service grant. Local funding allocated to the PCC for Durham is £68,000 in 2014/15 and £140,000 in 2015/16.
9. The Durham PCC has called together partners from across Durham and Darlington to map existing Restorative Justice work and develop funding proposals. Gill Eshelby, as the strategic lead for Restorative Practice, attends on behalf of the Safe Durham Partnership. It is the PCC’s intention to appoint two RJ Coordinators, one for Durham and one for Darlington. The posts will be until March 2016 with regular review and monitoring of the role during this period.

## **Transforming Rehabilitation**

10. The Ministry of Justice 'Transforming Rehabilitation' programme has resulted in the split of probation services. A new public sector National Probation Service is dealing with offenders who pose the highest risk of serious harm to the public. Twenty one regional private sector Community Rehabilitation Companies will manage all other offenders.
11. A Transforming Rehabilitation Task and Finish Group is in place and members have been working to mitigate risks and issues that include; the speed of change for planned reforms; partnership working arrangements for statutory and non-statutory responsibilities; management of Community Rehabilitation Company (CRC) contract post award and timely agency access to offenders in resettlement prisons.
12. The 'Preferred Bidder' status for the Community Rehabilitation Company for the Durham Tees Valley area has been won by ARCC (Achieving Real Change in Communities) Community Interest Company. The preferred bidder status means that ARCC are now the only supplier with whom MoJ is in talks to arrange the Community Rehabilitation Company contract within Durham Tees Valley. Once the preferred bidder stage has concluded, the final offer will be presented and the contract awarded.
13. ARCC is a consortium of agencies from the public, private and third sectors:
  - Changing Lives in Durham Tees Valley CIC (Community Interest Company)
  - Thirteen (Registered Social Landlord)
  - The Wise Group, (Social Enterprise)
  - Safe in Tees Valley, (Charity)
  - The Vardy Foundation (Charity)
  - Tees Esk and Wear Valleys NHS Foundation Trust
  - Stockton Borough Council
  - Darlington Borough Council
14. The contract was signed on 18th December 2014 and after this point the operating model, staffing and financial details of the contract submission will be made available to the ARCC and subsequently to the members of the Transforming Rehabilitation Task & Finish Group. The group are currently awaiting contact details for the Contract Management Team from the Ministry of Justice who will join the group. All risks and issues will be reviewed by the Group once the details of the contract are known.

## **Domestic Abuse Referral Pathways**

15. In early 2014 a review of domestic abuse referral pathways was undertaken in County Durham. The Safe Durham Partnership (SDP) requested a simple referral pathway for disclosures of domestic abuse to ensure frontline practitioners could make appropriate referrals.

16. A referral pathway has been developed and rolled out. The development of a simple process will enable more agencies to identify cases of domestic abuse and make appropriate referrals into the MARAC and other support services. The referral pathway is in diagrammatic form and is online, with links to websites and supporting referral forms. Supporting guidance, based on the model, is also available alongside a directory of support services for domestic abuse. See [www.sorrystnotenough.co.uk](http://www.sorrystnotenough.co.uk) for the details.

### **Recommendations and reasons**

17. The Overview and Scrutiny Committee is recommended to note the contents of the report.

---

<b>Contact:</b>	<b>Andrea Petty, Strategic Manager, Policy Planning and Partnerships, Children and Adults Services</b>
<b>Tel:</b>	<b>03000 267 312</b>
<b>Contact:</b>	<b>Caroline Duckworth, Community Safety Manager, Children and Adults Services</b>
<b>Tel:</b>	<b>03000 265 435</b>

---



---

## **Appendix 1 – Implications**

---

**Finance** – The Safe Durham Partnership agreed funding proposals in relation to the Community Safety Fund provided to the Safe Durham Partnership by the Police and Crime Commissioner

**Staffing** – N/A

**Risk** – N/A

**Equality and Diversity / Public Sector Equality Duty** – N/A

**Accommodation** – N/A

**Crime and Disorder** – The Safe Durham Partnership update provides an overview of reports and discussions from the Safe Durham Partnership Board meetings.

**Human Rights** – N/A

**Consultation** – N/A

**Procurement** – N/A

**Disability Issues** – N/A

**Legal Implications** – N/A

This page is intentionally left blank